

OS X Support Essentials 10.11 (El Capitan 101)

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- Install OS X El Capitan
- Setup and configuration OS X
- Use OS X recovery
- Update OS X

Part 2: User Accounts

- User accounts
- User home folders
- System security
- Manage Keychain

Part 3: File Systems

- File systems and storage
- Manage File Vault
- Manage Permissions and sharing

Part 4: Data Management

- Use Hidden items and shortcuts
- Manage System resources
- Use Metadata and Spotlight
- Manage Time Machine

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Part 5: Applications and Processes

- Application installation
- Manage Document
- Manage and Troubleshoot Applications

Part 6: Network Configuration

- Manage Basic Network Settings
- Manage Advanced network configuration
- Troubleshoot Network Issues

Part 7: Network Services

- Manage Network services
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Part 8: System Management

- Troubleshoot Peripherals
- Manage Print and scan
- Troubleshooting Startup and System Issues