

Cloud and IT-as-a-Service for Business Transformation

Course Description

Course Duration

1 Day

Overview

Businesses are increasingly challenged to stay competitive, increase profits, and work more efficiently. This course shows business leaders and their teams how to leverage cloud computing and IT-as-a-Service to help drive innovation, agility, and efficiency. It provides the definitions, concepts, core elements, skills, and a strategy for developing a plan to implement a services-centric IT organization. The course takes a practical approach and addresses the key focus areas of services governance, finance, organization, and technology to enable the business to achieve its goals.

Audience

This course is targeted at business leaders, directors, and managers who are responsible for strategic planning related to the transformation of their business and IT organizations.

Prerequisite Knowledge/Skills

To understand the content, derive value, and successfully complete this course, you should be a manager who has functional awareness in the following areas:

- Governance principles
- Corporate finance metrics
- Organizational models
- IT infrastructure

Course Objectives

Upon successful completion of this course, participants should be able to:

- Leverage challenges and opportunities in the current business climate as a starting point for change within your business
- Describe how businesses can leverage cloud computing and IT-as-a-Service (ITaaS) as strategies to facilitate change
- Articulate the key focus areas, strategies, and skills required to support the transition to an ITaaS delivery model
- Build a strategic plan for transforming the business to a cloud-based ITaaS model

Course Outline

The content of this course is designed to support the course objectives. The following focus areas are included in this course:

Module 1: IT-Transformation – A Business Impact

- Business – key challenges
- Technology – leveraging cloud and ITaaS to address business challenges
- ITaaS strategy – key focus areas

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Module 2: Governance

- Critical elements of a services governance strategy
- Service governance functions
- Service governance transformation planning

Module 3: Finance

- Critical elements of a financial strategy
- New functions and processes to support financial transformation
- ITaaS financial transformation planning

Module 4: Organization

- Critical elements of an organizational strategy
- New functions required in the organization
- Communication and skills development
- ITaaS organizational transformation planning

Module 5: Technology

- Critical elements of a technology strategy
- Tools to implement a service catalog, orchestration, metering and chargeback
- ITaaS technology transformation planning

Module 6: Course Summary

Course Delivery Options

This course is currently available in the following formats:



MR-1CN-NPITBL: Instructor Led - Includes hands-on lab exercises that reinforce the concepts covered in lectures.



MR-1VN-NPITBL: Video ILT - DVD video provides a recording of an instructor delivered course along with additional content.



MR-1TN-NPITBL: Video ILT - Streaming video provides a recording of an instructor delivered course along with additional content.



MR-1LN-NPITBL: Online ILT - Live course delivered via the internet where participants attend virtual classroom interacting with instructors and other participants. A headset with microphone is **REQUIRED** to speak with the instructor and the rest of the class. Text communication is also available through the virtual classroom.

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