

Intelligent Power Platform

Duration: 8 Days (64 Hours)

Learning Path 1: Get started with Microsoft Copilot Studio

- Introduction
- Get started working with environments
- Create bots and work with the Microsoft Copilot Studio interface
- Create topics
- Test bots
- Publish bots and analyze performance

Learning Path 2: Introduction to AI Builder

- Overview of AI Builder
- Overview of licensing

Learning Path 3: Manage topics in Microsoft Copilot Studio

- Introduction
- Work with bot topics
- Branch a topic
- Create topics for existing support content
- Work with system fallback topics
- Manage topics

Learning Path 4: Work with entities and variables in Microsoft Copilot Studio

- Introduction
- Work with entities
- Custom entities
- Use entities in conversations
- Work with variables
- Reuse variables across topics

Learning Path 5: Enhance Microsoft Copilot Studio bots

- Introduction
- Use Power Automate to add actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Analyze bot performance

Learning Path 6: Manage Microsoft Copilot Studio

- Introduction
- Environments in Microsoft Copilot Studio

- Bot topics permissions
- Bot entities and flow permissions
- Monitor and diagnose
- Administer and manage
- Authentication

Learning Path 7: Set up a Microsoft Copilot Studio copilot for voice

- Introduction
- Deploy the necessary extensions
- Set up the handoff to your customer service application
- Set up for voice

Learning Path 8: Use Azure AI Services for Language in a Microsoft Copilot Studio

- Introduction
- Azure AI Services for Language
- Define your bot
- Call your service
- Deploy your bot

Learning Path 9: Generative AI Features in Copilot Studio

- AI-based agent authoring
- Orchestrate agent behavior with generative AI
- Knowledge sources

Learning Path 10: AI Models

- AI models and business scenarios
- Prebuilt AI Models
 - Overview
 - Documents
 - Invoice processing
 - Text recognition
 - Receipt processing
 - Identity document reader
 - Business card reader
 - Health insurance card processing (preview)
 - Contract processing (preview)
 - Text
 - Sentiment analysis
 - Category classification
 - Entity extraction
 - Key phrase extraction
 - Language detection
 - Text translation

- Images
 - Image Description (preview)
- Custom AI Models
 - Overview
 - Document Processing AI Model
 - Prediction AI Model
 - Object Detection AI Model
 - Category Classification AI Model
 - Entity extraction AI Model
 - Azure Machine Learning Models
- Build custom AI Models
 - Build a model
 - Train your model
 - Manage your model
 - Publish your model
 - Use your model
 - Share your model
 - Distribute your model using a solution

Learning Path 11: Use AI Builder in Power Automate and Power Apps

- Overview
- Prerequisites
- Use a Custom AI Builder Model in Power Automate and Power Apps
- Use a Prebuilt AI Builder Model in Power Automate and Power Apps
- Predict Action in Power Automate

Learning Path 12: Prebuilt AI Prompts

- Overview
- Create a prompt
- Get started with prompt library
- Add inputs to your prompt
- Add knowledge to your prompt
- Change the output of your prompt
- Share your prompt
- Distribute your prompt using a solution
- Change the model version and settings
- Bring your own model for your prompts
- Batch testing for prompts (preview)
- Use your prompt
- Prebuilt prompts
- Human review for automation with a prompt

Learning Path 13: Responsible AI

- Responsible AI Principles