

ManageEngine - Endpoint Central (Formerly Desktop Central)

Learn to install, configure and manage Endpoint Central for patching, software deployment, asset tracking, power and remote control.

14

MODULES

55

TOPICS

COURSE OVERVIEW

This course is designed to provide participants with a thorough understanding of ManageEngine Endpoint Central. It covers everything from installation and configuration to advanced features like patch management, software deployment, and power management.

WHO THIS COURSE IS FOR

IT Administrators

System Administrators

Network Administrators

IT Support Engineers

PREREQUISITES

- Basic knowledge of networking concepts
- Familiarity with system administration tasks
- Understanding of Windows OS and Active Directory

LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- Install and configure Endpoint Central
- Manage patches and software deployments
- Configure power management and remote control features
- Generate reports and integrate with help desk applications

14 Modules, 55 Topics

01

Introduction to Endpoint Central

TOPICS

Overview of Endpoint Central · Key Features and Benefits

02

Installing and Configuring Endpoint Central

TOPICS

Installing Endpoint Central · Configuring Endpoint Central Server

03

Discovering and Adding Domains/Workgroups

TOPICS

Discovering the Domains · Adding Domains/Workgroups · Adding Computers to Manage · Adding Remote Offices · Installing Distribution Servers

04

Agent Management

TOPICS

Configuring Agent Settings · Installing the Agent in Client Computers · Configuring Firewall in Client Computers · Verifying Agent Installation Status

05

Patch Management

TOPICS

- Patch Management Workflow
- Setting up Patch Management
- Updating Patch Database
- Synchronizing Patch Database Periodically
- Identifying Missing Patches
- Installing Missing Patches
- Defining Automatic Patch Deployment
- Excluding Patches from Being Reported as Missing
- Scheduling Patch Deployment
- Verifying the Status of Patch Deployment
- Patch Management Reports
- Patch Management Alerts

06

Software Deployment

TOPICS

Setting up Software Deployment · Adding Software Packages · Deploying the Software · Verifying the Status of Deployment

07

Asset Management

TOPICS

Scanning for Assets · Configuring Email Alerts · Managing Software Licenses · Configuring Prohibited Software · Generating Inventory Reports

08

Configuration Management

TOPICS

Understanding Configuration States · Using Configuration Templates · Using Collections · Configuration Status Report

09

Power Management

TOPICS

- Defining and Applying Power Schemes
- Shutting Down Remote Computers
- Shutting Down Computers in Specific Custom Groups
- Waking Up Remote Computers
- Power Management Report

10

Device Management

TOPICS

Enabling/Disabling USB Devices · User Level vs. Computer Level

11

Remote Control and System Tools

TOPICS

Using Remote Control · Utilizing System Tools

12

Reporting

TOPICS

Active Directory Reports · User Logon Reports · Creating Custom Reports · Creating Custom Query Reports

13

Integrations

TOPICS

- Integration with Help Desk Applications
- Integration with ManageEngine ServiceDesk Plus

Auditing and Miscellaneous Settings

TOPICS

- Auditing Actions Performed Using Endpoint Central
- Miscellaneous Configurations and Settings

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

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