

Jira with Teams & Automate

Learn to integrate Jira with Microsoft Teams and use Power Automate to manage tickets, notifications and workflows.

3 Days

24 HOURS

14

MODULES

3 days(24 hours)

COURSE OVERVIEW

This course covers integrating Jira with Microsoft Teams, including searching, viewing and sharing Jira tickets and issue details directly within Teams chats. It then addresses setting up personal notifications, pinning Jira filters to a chat, and working with Power Automate Cloud. It continues with creating, updating and viewing Jira tickets from a call or a tab using Power Automate, before covering notification setup with automation, Teams automation permissions and workflow modification.

WHO THIS COURSE IS FOR

Jira Administrators

Teams Collaboration Specialists

Project Coordinators

IT Support Staff

Automation Specialists

14 Modules

DAY 1

01

Jira Integration with Teams

02

Search Issue with Teams

03

View and Share Jira Tickets Directly from a Teams

04

Check Issue Details from Teams

05

Search for Tickets in Jira to Link in Chat Share Rich Adaptive Cards in Chat

DAY 2

06

Set Up Personal Notifications to Stay on Top of Your Work in Jira

07

Pin Jira Filter to the Chat to View and Modify the Filtered Tickets

08

Power Automate Cloud

DAY 3

09

Create Jira Ticket from a Call or a Tab Using Power Automate

10

Update Jira Ticket from a Call or a Tab Using Power Automate

11

View Jira Ticket from a Call or a Tab Using Power Automate

DAY 4

12

Setup Notification with Automation

13

Teams Automation Permission

14

Workflow Modification

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training

Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

Visit koenig-solutions.com

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