

KOENIG SOLUTIONS • COURSE OUTLINE

Microsoft Copilot Studio for Youth (Introduction)

Learn to build, manage and enhance AI-powered conversational agents with Microsoft Copilot Studio, from topics to entities and variables.

4

MODULES

16

TOPICS

COURSE OVERVIEW

This webinar provides a comprehensive introduction to Microsoft Copilot Studio, guiding end users through the process of building, managing, and enhancing AI-powered conversational agents. Whether you're new to Copilot Studio or looking to optimize your chatbot capabilities, this session will help you understand key concepts and best practices.

WHO THIS COURSE IS FOR

End Users

Novice Users

LEARNING OBJECTIVES

Key Points:

- Build an Initial agent with Microsoft Copilot Studio
- Manage Topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Enhance Microsoft Copilot Studio agents

4 Modules, 16 Topics

01

Build an Initial Agent with Microsoft Copilot Studio

TOPICS

Agent creation · Agent creation using conversational builder · Generative Answers · Deploy Agents

02

Manage Topics in Microsoft Copilot Studio

TOPICS

Work with agent topics · Branch a topic · Create topics for existing support content · Manage topics

03

Work with Entities and Variables in Microsoft Copilot Studio

TOPICS

Work with entities · Custom entities · Use entities in conversations · Work with variables · Reuse variables across topics

04

Enhance Microsoft Copilot Studio Agents

TOPICS

Use Power Automate to add actions · Trigger types · Analyse agent performance

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

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Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

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