

KOENIG SOLUTIONS • COURSE OUTLINE

MS-4019: Transform your everyday business processes with agents

Learn to create, manage and use no-code agents in Microsoft 365 Copilot Chat and SharePoint.

1 Day

DURATION

4

MODULES

1

TOPICS

COURSE OVERVIEW

This course is designed to train everyday business users on how to create, manage, and use no-code agents in Microsoft 365 Copilot Chat and SharePoint. This one-day course is composed of a single Learning Path, which has the same name as the course. This Learning Path consists of three modules. The first module introduces no-code agents. The second module examines how to create and manage them in SharePoint. The final module explores how to share and use no-code agents.

WHO THIS COURSE IS FOR

Business Users

SharePoint Users

Copilot Chat Users

Process Owners

PREREQUISITES

Audience prerequisites

- Basic functional experience with Microsoft 365 services.
- A proficient understanding of general IT practices.

4 Modules, 1 Topic

Course Introduction

TOPICS

Introduction

01

Get Started with no-code Agents

02

Build and Manage a no-code Agent

03

Use no-code Agents

NOTES

- Module 2 includes two classroom exercises. The purpose of the exercises is to have students practice writing instructions and starter prompts for no-code agents.
- Real-world use cases: Students should explore the existing Microsoft 365 app ecosystem to see the variety of apps and use-cases available already.

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training

Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

Visit koenig-solutions.com

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