

KOENIG SOLUTIONS • COURSE OUTLINE

PL-7008: Create and Extend Custom Copilots in Microsoft Copilot Studio

1 Day

8 HOURS A DAY

10

HANDS-ON LABS

COURSE OVERVIEW

This course will teach you how to build custom agents, manage topics and trigger phrases, configure nodes, manage variables and entities, configure Generative AI, retrieve data from Dataverse, and deploy agents in various channels. This course will allow you to practice your agent building skills by configuring an agent and publishing it to a Teams channel.

WHO THIS COURSE IS FOR

Participants use Microsoft Copilot Studio to solve business problems with custom agents. They are familiar with the capabilities and limitations of Copilot Studio and are self-directed and solution focused but may not have formal IT training. They are comfortable using technology to solve business problems with a personal growth mindset.

Participants should be familiar with Microsoft Copilot Studio, Microsoft Teams, and Microsoft Power Platform

PREREQUISITES

Audience prerequisites

- Basic data modeling, user experience design, requirements analysis, and process analysis skills.
- A personal growth mindset and are comfortable using technology to solve business problems.
- An understanding of the operational need and have a vision of the desired outcome. They approach problems with phased and iterative strategies.

LEARNING OBJECTIVES

The tasks covered by the Applied Skill are:

- Build an initial agent
- Manage topics and trigger phrases
- Configure nodes
- Manage variables and entities
- Configure generative AI
- Retrieve data from Dataverse
- Deploy the agent

Get Started with Copilot Studio	45 minutes	3 Labs
Manage Topics in Microsoft Copilot Studio	15 minutes	3 Labs
Work with Entities and Variables in Microsoft Copilot Studio	30 minutes	Lab
Enhance Microsoft Copilot Studio Agents	15 minutes	Lab
Create an Agent with Microsoft Copilot Studio and Dataverse for Teams	10 minutes	2 Labs

HANDS-ON LABS

Practise What You Learn

#	MODULE	ACTIVITY
01	Get Started with Copilot Studio	■ Lab 0 - Lab setup ■ Lab 1 - Create an agent with Copilot Studio ■ Lab 2 - Import Dataverse solution
02	Manage Topics in Microsoft Copilot Studio	■ Lab 3 - Build an initial agent ■ Lab 4 - Manage topics ■ Lab 5 - Manage nodes
03	Work with Entities and Variables in Microsoft Copilot Studio	Lab 6 - Work with entities
04	Enhance Microsoft Copilot Studio Agents	Lab 7 - Create agent flows
05	Create an Agent with Microsoft Copilot Studio and Dataverse for Teams	■ Lab 8 - Use Generative AI in Microsoft Copilot Studio ■ Lab 9 - Deploy agent to Microsoft Teams

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training

Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

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