

KOENIG SOLUTIONS • COURSE OUTLINE

MB-920 Exam prep

Learn the core capabilities of Dynamics 365 Finance, Supply Chain Management, Commerce, Human Resources and Project Operations.

6

MODULES

67

TOPICS

9

HANDS-ON LABS

COURSE OVERVIEW

This course covers the shared capabilities of Dynamics 365 finance and operations apps, including reporting, integration and related marketing apps. It then examines Dynamics 365 Finance, covering the general ledger, accounts payable and receivable, expense management, fixed asset management and budgeting. It continues with Dynamics 365 Supply Chain Management, including warehouse, inventory and manufacturing capabilities, followed by Dynamics 365 Commerce, covering channels, distributed order management and B2B capabilities. Finally, it addresses Dynamics 365 Human Resources, covering compensation, compliance and performance management, and Dynamics 365 Project Operations, covering project lifecycle, planning and execution.

WHO THIS COURSE IS FOR

Finance Professionals

Supply Chain Analysts

Commerce Specialists

Human Resources Professionals

Project Managers

ERP Consultants

LEARNING OBJECTIVES

- Describe the suite of finance and operations apps and their use cases
- Describe reporting and data analysis options across the apps
- Describe accounts payable and receivable in Finance
- Describe expense, fixed asset and budgeting capabilities in Finance
- Describe warehouse and inventory capabilities in Supply Chain Management
- Describe channel, order management and B2B capabilities in Commerce
- Describe compensation and compliance in Human Resources
- Describe project lifecycle, planning and execution in Project Operations

6 Modules, 67 Topics

01

2 Labs

Explore the Core Capabilities of Dynamics 365 Finance and Operations Apps

This module introduces learners to the core capabilities shared by the finance and operations apps. You will be introduced to the set of products included among the Dynamics 365 finance and operations apps. You will also learn about core shared capabilities, including reporting and integration. Finally, we cover additional marketing apps such as LinkedIn Campaign Manager, Dynamics 365 Customer Voice and Dynamics 365 Customer Insights.

LESSONS

- Get introduced to the finance and operations apps
- Create reports and integrate finance and operations apps

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Discover the suite of finance and operations apps that you can use for enterprise resource planning
- Describe use cases for finance and operations apps
- Describe built-in reporting capabilities
- Describe options for analyzing data
- Describe options for manipulating data with Microsoft products

02

2 Labs

Learn the Fundamentals of Dynamics 365 Finance

This module will introduce learners to the Dynamics 365 Finance application. Learn about the core capabilities, general ledgers, accounts payable and accounts receivable as well as expense management, fixed asset management and budgeting.

LESSONS

- Explore Dynamics 365 Finance core capabilities
- Explore general ledger
- Explore accounts payable and accounts receivable
- Explore expense management, fixed asset management, and budgeting

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Describe Finance capabilities and features
- Describe use cases for legal entities
- Describe how Dynamics 365 Finance handles regional tax reporting requirements
- Describe cost accounting and journaling concepts
- Describe charts of accounts, including main accounts and classification
- Describe financial dimensions and dimension set concepts
- Describe periodic financial processes
- Describe core accounts payable components

Learn the Fundamentals of Dynamics 365 Finance (continued)

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO (CONTINUED)

- Describe vendor payments and settlements
- Describe core accounts receivable components
- Describe credit and collection processes
- Describe cash and bank management concepts
- Describe expense management, including cash advances and mobile workspaces
- Describe fixed asset management and fixed asset creation, acquisition, and depreciation
- Describe budgeting capabilities

03

4 Labs

Learn the Fundamentals of Dynamics 365 Supply Chain Management

This module introduces learners to the Dynamics 365 Supply Chain Management applications. You'll learn about the core functionality of the product as well as a discussion of warehouse and inventory capabilities and how it works leveraging different manufacturing strategies.

LESSONS

- Identify general capabilities of Dynamics 365 Supply Chain Management
- Explore warehouse and inventory capabilities
- Explore manufacturing strategies in Dynamics 365 Supply Chain Management

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Describe product master records and product variants
- Describe trade agreements and discounts
- Describe costing methods
- Describe use cases for warehouse management system (WMS) and warehouse configuration options
- Describe purchase orders, item arrival journals, and cross-docking
- Describe inventory concepts
- Describe quality management capabilities
- Describe manufacturing types and strategies
- Describe item tracking and tracing processes
- Describe tools that can be used to manage shop floors
- Describe master planning

Learn the Fundamentals of Dynamics 365 Commerce

This module introduces learners to Dynamics 365 Commerce. You will be introduced to the core capabilities of the application, such as channels and channel management, distributed order management as well as business-to-business (B2B) capabilities.

LESSONS

- Explore Dynamics 365 Commerce capabilities
- Explore Microsoft Dynamics 365 B2B e-commerce, Store Commerce and Clienteling

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Describe commerce capabilities
- Describe distributed order management (DOM)
- Describe the product assortment
- Understand the B2B digital commerce capabilities in the online channel
- Describe loyalty and clienteling concepts
- Describe how Dynamics 365 Commerce uses Dynamics 365 Customer Insights
- Describe Dynamics 365 Fraud Protection

Learn the Fundamentals of Dynamics 365 Human Resources

This module introduces learners to the Dynamics 365 Human Resources application. Learn about core human resources capabilities as compensation and benefits, compliance management, performance management and personnel management.

LESSONS

- Explore Dynamics 365 Human Resources core capabilities
- Explore personnel management capabilities in Dynamics 365 Human Resources

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Describe workers and positions
- Describe compensation and benefits capabilities
- Describe compliance features
- Explore performance management capabilities
- Describe self-service capabilities
- Describe leave and absence capabilities
- Describe employee training and certification features
- Identify integration options between Dynamics 365 Human Resources and LinkedIn

Learn the Fundamentals of Dynamics 365 Project Operations

This module introduces learners to the Dynamics 365 Project Operations application. Learn about the project life cycle management capabilities of the product, as well as project planning and execution capabilities.

LESSONS

- Identify project life cycle management capabilities in Dynamics 365 Project Operations
- Explore the project planning and execution capabilities of 365 Project Operations

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO

- Describe project-based services and project types
- Describe the project lifecycle
- Describe project sales, contract, and pricing capabilities
- Describe project planning and execution capabilities
- Describe the work breakdown structure (WBS)
- Describe project invoicing and cost tracking capabilities

HANDS-ON LABS

Practise What You Learn

#	MODULE	ACTIVITY
01	Explore the Core Capabilities of Dynamics 365 Finance and Operations Apps	■ Navigate the finance and operations apps ■ Explore Excel integration
02	Learn the Fundamentals of Dynamics 365 Finance	■ Create a free text invoice ■ Create a main account
03	Learn the Fundamentals of Dynamics 365 Supply Chain Management	■ Create a product offering with various sizes and colors ■ Create a purchase order ■ Create a counting journal ■ Create a production order
04	Learn the Fundamentals of Dynamics 365 Commerce	Create a product assortment

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

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Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

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