

KOENIG SOLUTIONS • COURSE OUTLINE

Windows Operating System Fundamentals

Learn to install, configure and manage Windows client systems, including applications, devices, sharing, updates and recovery.

3 Days

DURATION

8

MODULES

COURSE OVERVIEW

This course covers installing and upgrading client systems, along with understanding operating system configurations. It addresses native applications, tools, mobility, and remote management and assistance, as well as managing applications, services, and disks. Devices, file and print sharing, and maintaining, updating, and protecting Windows 10 are also examined. The course concludes with backup and recovery methods.

WHO THIS COURSE IS FOR

System Administrators

Desktop Support Technicians

IT Support Staff

Help Desk Technicians

Network Administrators

8 Modules

01

Installing and Upgrading Client Systems

02

Understanding Operating System Configurations

03

**Understanding Native Applications, Tools, Mobility,
and Remote Management and Assistance**

04

Managing Applications, Services, and Disks

05

Managing Devices

06

Understanding File and Print Sharing

07

Maintaining, Updating, and Protecting Windows 10

08

Understanding Backup and Recovery Methods

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training

Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

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