

Accountability: Ownership Cycle & Kaizen Feedback

8 Hours

DURATION

4

MODULES

20

TOPICS

LEARNING OBJECTIVES

- Explain what ownership and accountability mean at work
- Describe the relationship between ownership and performance
- Identify the key stages of the accountability cycle
- Apply systems for task allocation and prioritisation
- Assess contingency models and approaches to resolving conflict
- Identify victim mentality and approaches to removing blame
- Develop leadership and influence styles
- Evaluate corporate strategies such as Kaizen for feedback

4 Modules, 20 Topics

01

Defining Ownership and Accountability

TOPICS

- What do we mean by Taking Ownership and Accountability?
- Why it is important for individuals?
- Why it is important for organizations?
- The relationship between ownership and performance

02

Structuring Ownership and Accountability

TOPICS

- Understanding the relationship between ownership and goal setting
- Identifying the key stages of the accountability cycle
- Self-assessment and team dynamics
- Implementing effective systems for task allocation and prioritisation
- Building in contingency models and resolving conflict

03

Ownership and Accountability at a Personal Level

TOPICS

- Identifying existing victim mentality
- Removing blame and complaining
- Developing your leadership and influence styles
- Understanding and building resilience
- Encouraging and processing constructive feedback

04

Ownership and Accountability at a Corporate Level

TOPICS

- Identify key areas of opportunity
- Analyse examples of positive and negative potential outcomes
- The importance of brand image and reputation
- High-level conflict resolution
- How to create an environment of honest feedback and innovation
- Useful corporate strategies such as Kaizen

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training

Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

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✉ info@koenig-solutions.com