

IT Business Partner: Governance & Stakeholder Mgmt

Learn to align IT strategy with business goals, govern IT effectively and manage stakeholder relationships as an IT Business Partner.

3 Days

DURATION

10

MODULES

30

TOPICS

COURSE OVERVIEW

This course examines the role, skills and challenges of IT Business Partnering, and how to align IT strategy with business strategy and planning. It covers IT governance frameworks, compliance, risk and business continuity, alongside relationship management, communication and conflict resolution with stakeholders. It addresses business analysis and requirements management, IT project and programme management, business change management, and service management and delivery. It closes with IT financial management, commercial awareness and personal and professional development for IT Business Partners.

WHO THIS COURSE IS FOR

IT Business Partners

IT Managers

Business Relationship Managers

Project Managers

Service Delivery Managers

IT Strategy Leads

LEARNING OBJECTIVES

- Explain the role and competencies of an IT Business Partner
- Apply techniques to align IT strategy with business strategy
- Describe IT governance frameworks and compliance requirements
- Assess IT risk and business continuity approaches
- Build strong relationships with business stakeholders
- Apply business analysis techniques to gather and prioritise requirements
- Plan IT projects and programmes, including risk and stakeholder management
- Manage business change readiness and resistance

10 Modules, 30 Topics

01

Introduction to IT Business Partnering

TOPICS

- The role of IT Business Partnering in modern organizations
- The skills and competencies required to be an effective IT Business Partner
- The key challenges facing IT Business Partners and how to overcome them

02

Understanding Business Strategy and Planning

TOPICS

- The process of developing a business strategy
- How to align IT strategy with business strategy
- The importance of business planning and forecasting

03

IT Governance and Management

TOPICS

- The principles and frameworks of IT governance and management
- How to ensure compliance with relevant laws, regulations and standards
- The role of IT in managing risk and ensuring business continuity

04

Relationship Management and Communication

TOPICS

- The importance of building strong relationships with business stakeholders
- Effective communication techniques for IT Business Partners
- Managing conflicts and resolving disputes

05

Business Analysis and Requirements Management

TOPICS

- Techniques for conducting business analysis and gathering requirements
- How to prioritize and manage requirements
- Ensuring that IT solutions meet business needs and add value

06

IT Project and Programme Management

TOPICS

- The principles and methodologies of IT project and programme management
- How to manage project risks and issues
- The importance of effective project governance and stakeholder management

07

Business Change Management

TOPICS

- The process of managing business change
- Techniques for assessing change readiness and managing resistance
- How to ensure successful adoption of new processes and systems

08

Service Management and Delivery

TOPICS

- The principles and best practices of IT service management
- How to manage service levels and customer satisfaction
- Ensuring service delivery meets business requirements and expectations

09

IT Financial Management and Commercial Awareness

TOPICS

- The basics of IT financial management and budgeting
- Understanding commercial and procurement processes
- How to manage vendor relationships and negotiate contracts

Personal and Professional Development

TOPICS

- Techniques for personal and professional development as an IT Business Partner
- Developing leadership skills and managing teams
- Building a personal brand and networking effectively

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

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