

Fintech: Digital Banking & Mobile Payments

Learn how digital banking and mobile payments are transforming financial services, from innovation to risk management.

4 Days

DURATION

2

MODULES

18

TOPICS

COURSE OVERVIEW

This course examines digital banking, covering how it is defined, its innovations, trends and directions, and the shift from conventional to e-banking. It looks at mobile payments and their underlying technology, along with risk management principles from the Bank for International Settlements. It also covers product development, operating strategies and management models for e-banking. The course then explores financial services inclusion through digital banking, reviewing e-banking developments, the product development life cycle, leading mobile banking apps, standards for mobile payments acceptance, and the future of bank branches and innovative banks.

WHO THIS COURSE IS FOR

Banking Professionals

Product Managers

Risk Managers

Digital Banking Strategists

Financial Services Analysts

LEARNING OBJECTIVES

- Explain how digital banking differs from conventional banking
- Describe trends and directions in digital-banking innovation
- Identify mobile payments technology and acceptance standards
- Assess risk management principles in e-banking
- Analyse the product development life cycle for e-banking
- Compare operating strategies and management models
- Evaluate examples of leading mobile banking apps
- Describe the future outlook for bank branches

2 Modules, 18 Topics

01

Overview of E-Banking

TOPICS

- e-Banking/ Digital Banking well Defined
- Digital-Banking Innovation,
- Trends & Directions
- The transition to E-Banking from Conventional Banking
- Mobile Payments
- Mobile Payments Technology
- Risk Management in E-Banking
- Bank for International Settlement's Risk Management Principles
- Innovation in E-Banking
- Product Development
- Operating Strategies & Management Models

02

Digital Banking and Financial Services Inclusion

TOPICS

- Examples of E-Banking Developments
- **Innovation in E-Banking:** Products & Product Development Life Cycle
- Today's Top Mobile Banking Apps
- Standards for Mobile Payments Acceptance
- The Future of Bank Branch
- The Future Is Now – E-Banking/Digital Banking
- The Most Innovative Banks

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

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Live Online Classes (ILO)

Fly-Me-A-Trainer (FMAT)

Flexi (Self-Paced)

1-on-1 Training

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