KOENIG
step forward

KOENIG SOLUTIONS · COURSE OUTLINE

Agile Creativity: Design Thinking & Systems Thinking for Problem Solving

Learn to apply design thinking and systems thinking to solve complex workplace problems and lead agile, creative change.

COURSE OVERVIEW

This course covers the strategic importance of design thinking and its five primary stages, alongside solution-focused and systems thinking approaches. It builds agile creativity and an innovative mindset, exploring the psychology of problem solving, visualization, and human-centric interpersonal skills. Learners examine powerful questioning techniques for building empathic understanding and apply these to solving complicated, multi-discipline workplace problems with a team. The course closes with rapid decision-making processes, avoiding decision-making errors, and leading change through agile organisational creative thinking.

WHO THIS COURSE IS FOR

Team Leaders | **Innovation Managers** | **Product Managers** | **Change Leaders** | **Problem Solvers** | **Organisational Development Professionals**

LEARNING OBJECTIVES

- Utilise the Power of Design Thinking and its Strategic Importance
- Apply the 5 Primary Stages of Design Thinking
- Understand Solution Focused and Systems Thinking Application
- Develop Agile Creativity and an Innovative Mindset in Yourself and Others
- The Psychology of Problem Solving and Harness the Power of Visualization
- Analyse the Human Centric Interpersonal Skills needed in Design Thinking
- Learn Powerful Questioning Techniques to Build Emphatic Understanding
- Solve Complicated, Multi-Discipline Workplace Problems with your Team
- Use Rapid Decision-Making Processes and Mitigate Decision Making Errors
- Lead Change and Agile Organisational Creative Thinking

COURSE SYLLABUS

10 Topics

TOPICS

- Utilise the Power of Design Thinking and its Strategic Importance
- Apply the 5 Primary Stages of Design Thinking
- Understand Solution Focused and Systems Thinking Application
- Develop Agile Creativity and an Innovative Mindset in Yourself and Others
- The Psychology of Problem Solving and Harness the Power of Visualization
- Analyse the Human Centric Interpersonal Skills needed in Design Thinking
- Learn Powerful Questioning Techniques to Build Emphatic Understanding
- Solve Complicated, Multi-Discipline Workplace Problems with your Team
- Use Rapid Decision-Making Processes and Mitigate Decision Making Errors
- Lead Change and Agile Organisational Creative Thinking

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training | Live Online Classes (ILO) | Fly-Me-A-Trainer (FMAT) | Flexi (Self-Paced) | 1-on-1 Training

Ready to Get Started?

Talk to a learning advisor about schedules, group training and customised delivery.

Visit koenig-solutions.com | info@koenig-solutions.com