KOENIG SOLUTIONS · COURSE OUTLINE

Business Resilience: BSI 65000 & ISO 22301

Learn to apply BSI 65000 and ISO 22301 principles to build organisational resilience, business continuity and crisis recovery capability.

5 Days	5	28
DURATION	MODULES	TOPICS

COURSE OVERVIEW

This course examines resilience as a concept, covering the BSI 65000 maturity levels and principles alongside organisational and environmental risk, threats and crisis management. It then explores the five main principles of organisational resilience, including leadership, culture, succession planning, governance and workplace agility. Business continuity and disaster recovery are addressed through ISO 22301, covering threat identification, incident management, downtime minimisation and stakeholder communication. The course closes with black swan thinking, scenario planning, adaptive organisations, and safety, security and high reliability characteristics, including testing and proving resilience systems.

WHO THIS COURSE IS FOR

- **Business Continuity Managers**
- **Risk Managers**
- **Crisis Management Leaders**
- **Resilience Officers**
- **Safety and Security Managers**
- **Organisational Leaders**

LEARNING OBJECTIVES

- Explain the BSI 65000 maturity levels and principles of resilience
- Identify organisational and environmental risks, threats and impacts
- Describe the five main principles of organisational resilience
- Apply ISO 22301 to minimise the impact of incidents
- Plan crisis consequence and recovery management activities
- Analyse black swan events using scenario planning and foresight
- Assess safety culture and high reliability organisation characteristics
- Develop plans and tools to test resilience systems

COURSE SYLLABUS

5 Modules, 28 Topics

DAY 1

01

Resilience Is a Concept Rather than a Discipline

TOPICS

- BSI 65000 5 Levels of Maturity & 13 Principles of Resilience
- Business and Community Resilience Case Studies
- Organisational and Environmental Risk, Threats & Impact Perspectives
- Understanding the Impact of Change or Disaster on the Organisation
- Strategic Crisis and Emergency Management in a Resilience Framework
- Strategic Risk and Risk Behaviour

DAY 2

02

Five Main Principles of Organizational Resilience

TOPICS

- Leadership, Setting the Priorities, Commitment and Allocating Resources
- A Resilient Culture is built on principles of empowerment, purpose and trust
- Succession Planning Enhancing Resilience through People Selection
- Globalization, Governance and Accountability Enable Resilience
- Settings, Understanding Workplace Challenges to Resilience & Workplace Agility

DAY 3

03

Resilience: Business Continuity & Disaster Recovery Management

TOPICS

- Identify and Manage Current and Future Threats to Your Business
- Take a Proactive Approach (ISO 22301) to Minimizing the Impact of Incidents
- Keep Critical Functions Up and Running During Times of Change and Crises
- Minimize Downtime during Incidents and Improve Recovery Time
- Demonstrate Resilience to All Stakeholders
- Crisis Consequence and Recovery Management

DAY 4

04

Communication & Culture, the Demands of “Black Swan” Thinking

TOPICS

- Building 'black swan' Resilience
- Strategic Anticipation and Foresight Analysis
- Managing the Unpredictable Using Scenario Planning
- Building More Flexible Teams and Adaptive Organisations
- Societal and Interrelationship & Organisational Resilience
- Risk Communication in High Hazard Environments

DAY 5

05

Safety, Security and High Reliability Features and Characteristics

TOPICS

- Best Practice Techniques for Promoting a Safety Culture
- Assessing Improvements and Linking Safety Culture with an HSE Safe Management System (SMS)
- The Fundamentals of Security Management & Asset Protection
- Features and Characteristics of High Reliability Organisations
- How to Develop and Implement Plans, Procedures and Tools to Test and Prove Your Whole Resilience System

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

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