KOENIG SOLUTIONS · COURSE OUTLINE

Security Management: ISO 27001 & Crisis Response

5 Days
DURATION

26
TOPICS

LEARNING OBJECTIVES

- Explain security standards including ISO 55002, ISO 31000 and ISO 27001
- Apply risk analysis methods to assess threats to assets
- Describe strategic and operational roles in security management
- Plan crisis management and business continuity under ISO 22301
- Identify physical and perimeter security design principles
- Assess access control, CCTV and integrated security technologies
- Conduct security surveys and evacuation planning
- Analyse investigation and interview techniques for security incidents

COURSE SYLLABUS

26 Topics

DAY 1 Crucial Issues of Security & Asset Management

TOPICS

- **Introduction and a Review of International Standards (Inc:** ISO 55002:2018)
- Strategic and Operational Management, Roles & Responsibilities
- Managing Guarding Operations, Manpower Management & Styles
- The Management of Risk and Risk Analysis (ISO 31000)
- Crime Management and Prevention

DAY 2 Creating a Culture of Security

TOPICS

- Legal Obligations - using minimum force
- Creating an Organisational Culture of Security
- Customer Relations and the Reputation of the Security Function
- Planning and Directing Security Projects
- Principles of Emergency Response

DAY 3 Threats to Assets

TOPICS

- Understanding Loss
- Key Point Identification
- Access Control, Integrated Technologies and CCTV
- Conducting Effective Security Surveys
- Intellectual Property, Data Protection & Cyber Security (ISO 27001)
- Security and Evacuation Planning

DAY 4 Principals of Physical Asset Protection

TOPICS

- Physical and Perimeter Security
- Building Security Design Principles
- Communication and Security Control Centres
- Successful Investigations and Interview Techniques
- Terrorism Risks

DAY 5 Implementing Your Security Protection Programme

TOPICS

- Security Crisis Management Plans
- Managing Disaster Recovery and Business Continuity Plans (ISO 22301)
- Security Mutual Aid
- Security Communication Strategies
- Dealing with Social Media

WHAT IS INCLUDED

Everything You Need to Succeed

- Koenig course material for every module
- Delivery by certified instructors and subject matter experts
- Hands-on exercises throughout the course
- Course completion certificate from Koenig

ABOUT KOENIG

Who We Are

Established in 1993, Koenig Solutions is a globally recognised training provider with 35+ technology partnerships, 5,000+ training programmes and a network of certified instructors and subject matter experts, supporting individuals and enterprise teams worldwide.

FLEXIBLE DELIVERY

Learn the Way That Suits You

Classroom Training | Live Online Classes (ILO) | Fly-Me-A-Trainer (FMAT) | Flexi (Self-Paced) | 1-on-1 Training

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