GRC: Third-party Risk Management (TPRM) Implementation

Course Description:
This self-paced course provides comprehensive training on implementing ServiceNow's Third-party Risk Management (TPRM) application. Participants will gain essential domain knowledge, technical skills, and implementation best practices for managing third-party vendors, performing risk assessments, and integrating TPRM within Governance, Risk, and Compliance (GRC) processes. Through lectures, demonstrations, and hands-on labs, learners are equipped to create efficient and effective third-party risk management strategies.

Audience Profile:
This course is intended for ServiceNow implementers, GRC professionals, risk managers, security analysts, and those responsible for third-party/vendor risk management and assessment within their organizations.

Prerequisite:
Required:

- ServiceNow Fundamentals, or equivalent knowledge

- GRC: Third-party Risk Management (TPRM) Fundamentals

Recommended:

- Governance, Risk, and Compliance (GRC) Fundamentals

Course Objective:
At course completion, participants will be able to:

- Navigate and utilize TPRM application components for implementation

- Configure core TPRM data: Third Parties, Contacts, Inherent Risk Questionnaires (IRQs)

- Set up and modify assessments using Assessment Designer

- Identify and enhance workflows to meet customer needs

- Configure the Third-party Assessment Portal

- Define relationships between assessment questions and GRC applications

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