

PMI® AUTHORIZED PMI-PMOCP™ EXAM PREP COURSE — TABLE OF CONTENTS

The "PMI® Authorized PMI-PMOCP™ Exam Prep Course" is designed to equip participants with the knowledge and skills necessary to excel in the PMO Certified Practitioner exam. Over the course of two days, participants will engage with core concepts, methodologies, and practices essential to effectively leading and managing PMOs with a focus on delivering value-driven results.

Day 1

Module 1: Introduction and Overview

- Understanding Customer-Centricity in PMOs
- Exploring the Role of Agility in Modern PMOs
- Competencies of an Effective PMO Leader
- Introduction to the PMO Value-Driven Flywheel
- Interactive Case Study Discussion

Module 2: Exploration – Awareness Building and Needs Assessment

- Service-Oriented Approach to PMO Operations
- Identifying and Analyzing Customer Value Perception
- Understanding Organizational Culture and PMO Maturity
- Conducting Comprehensive Needs Assessments
- Enhancing PMO Awareness within Organizations
- Overview of PMO Service Structures and Offerings
- Workshop: Mapping PMO Cultural Maturity

Module 3: Design — Value Proposition & Service Development

- Crafting a Persuasive PMO Value Proposition
- Developing a Clear PMO Mandate and Charter
- Strategic Planning for PMO Initiatives
- Establishing Robust PMO Governance Structures
- Defining Essential PMO Team Competencies
- Customizing Tailored PMO Services for Specific Needs
- Group Activity: Designing a PMO Service Blueprint

Day 2

Module 4: Deployment — Service Operation & Onboarding

- Effective Onboarding Strategies for PMO Services
- Best Practices in Delivering PMO Services
- Efficient Resource Allocation and Management
- Techniques for Managing Service Operations
- Case Study Analysis: Successful PMO Deployment

Module 5: Enhancement — Service Monitoring & Improvement

- Strategies to Optimize PMO Service Performance
- Methods for Assessing and Improving PMO Maturity
- Enhancing Team Competencies through Continuous Learning
- Tools and Techniques for Service Performance Monitoring
- Practical Exercise: PMO Performance Enhancement Plan

Module 6: Realization — Value Delivery & Recognition

- Quantitative and Qualitative Measurement of PMO Value
- Communicating PMO Value Across Organization Levels
- Techniques for Gaining Organization-wide Recognition for PMO Contributions



- Workshop: Crafting a Value Recognition Plan
- End-of-Course Review and Preparation Strategies for the PMOCP Exam

This comprehensive curriculum ensures participants leave the course equipped to effectively tackle the PMOCP exam and lead with value-centric strategies in their organizations.