5-Day Leadership Training - TOC

DAY 1 - Self-Awareness & Leadership Foundations

- 1. Defining Leadership vs. Management
- 2. Leadership Styles Situational, Transformational, Servant
- 3. DISC Personality Assessment & Reflection
- 4. Leadership Competency Framework
- 5. Emotional Intelligence (EI) and Self-Regulation
- 6. Values, Purpose & Vision Mapping
- 7. Activity: Personal Leadership Storyboard

DAY 2 - Communication & Influence

- 1. The Role of Communication in Leadership
- 2. Assertiveness vs. Aggressiveness
- 3. Active Listening & Feedback Models (SBI, SBI-BI)
- 4. Difficult Conversations & Conflict Resolution
- 5. Influencing Without Authority
- 6. Stakeholder Mapping & Alignment
- 7. Activity: Role-play Conflict Management Scenarios

DAY 3 - Team Building & Performance Management

- 1. Stages of Team Development (Tuckman Model)
- 2. Building Trust and Psychological Safety
- 3. Delegation vs. Empowerment
- 4. Motivating Teams: Intrinsic vs. Extrinsic Drivers
- 5. Performance Feedback & Coaching Techniques (GROW Model)
- 6. Recognizing and Managing Team Dynamics

7. Activity: Build & Present a Team Charter

DAY 4 - Strategic Thinking & Decision Making

- 1. Vision to Strategy: Connecting the Dots
- 2. SWOT & Risk-Based Thinking
- 3. Prioritization Tools (Eisenhower Matrix, Impact vs. Effort)
- 4. Decision-Making Models (OODA Loop, 6 Thinking Hats)
- 5. Agile Leadership & Change Readiness
- 6. Business Simulation/Game: Strategic Decision-Making
- 7. **Activity**: Strategic Planning Exercise (Real or Simulated Case)

DAY 5 - Leading Change & Driving Results

- 1. The Change Curve & Leading Through Transitions
- 2. Kotter's 8-Step Model for Change
- 3. Accountability Culture & Ownership Mindset
- 4. Cross-Functional Collaboration
- 5. Innovation & Continuous Improvement
- 6. Personal Leadership Action Plan
- 7. Capstone Presentations + Peer Feedback + Closing Reflections