

Workspace ONE UEM Administration

AT-A-GLANCE

Delivered by the Technical Specialists in the EUC Revenue Enablement and Learning (REaL) team, the Workspace ONE UEM administration course will enable you to understand how various platforms will be managed through a single console.

TARGET AUDIENCE

- Systems Engineers
- Consulting Architects
- Microsoft End-User Computing Specialists

DELIVERY METHOD

- Instructor-led, classroom-based
- 45% lecture, 55% hands on lab

COURSE DURATION

Five (5) days of instructor-led classroom training

PREREQUISITES

Recommended:

- Omnissa Certified Professional – Workspace (OCPW)
- Level 100 understanding of Workspace ONE UEM

AVAILABILITY

This course is being offered through the Omnissa learning platform.

TECHNICAL REQUIREMENTS

- Bring a full-size laptop.
- A secondary device is recommended for reading and lab materials, which are only delivered electronically.
- Please ensure you have the US keyboard mapping added to your devices.
- Recommended: A physical iOS and MacOS test device

Course Overview

This course is focused on understanding how various platforms are managed through Workspace ONE UEM. The primary objective of this session is to ensure confidence in the capabilities of Workspace ONE UEM and how it manages multiple platforms all in one place.

Course Objectives

The philosophy at the heart of Workspace ONE is the end-user experience: simple yet secure, regardless of the endpoint platform.

By the end of this session, attendees should be able to:

- Integrated core components of Workspace ONE UEM
- Demonstrate architectural understanding for how UEM components work together to provide a solution
- Grasp core management capabilities on each platform (iOS, Android, Windows)
- Understand how to streamline the onboarding, enrollment and provisioning process for each platform
- Configure Workspace ONE Tunnel to ensure secure access to corporate resources
- Deploy Android Enterprise in work managed or COPE mode
- Implement multi-user on Windows 11
- Deploy Apps-on-Demand with a view to maintaining redundancy and enhancing manageability in a multi-site Enterprise.
- Facilitate and manage the end-user experience for Microsoft Windows Users using Dynamic Environment Manager.
- Integrate with ThinApp to help with legacy application and platform challenges.

