# VMware vSAN: Troubleshooting

### **Course Overview**

This two-day, hands-on training course provides the knowledge to troubleshoot VMware vSAN™ clusters. In this course, you will learn the best practices to maintain a healthy vSAN environment and mitigate potential issues that may occur with operation of the software. You will learn the GUI and CLI vSAN monitoring and troubleshooting tools. The course provides a logical framework for a systematic troubleshooting approach. You will learn how to troubleshoot vSAN common issues with examples. The labs provided in the course simulate real-world problems to evaluate and enhance your troubleshooting skills.

### **Course Objectives**

By the end of the course, you should be able to meet the following objectives:

- Learn vSAN best practices for planning and availability
- Outline vSAN networking best practices
- Describe Skyline Advisor™ Pro
- Learn about vSAN Skyline™ Health
- Discuss vSAN monitoring and troubleshooting tools integrated within vSphere
- Outline the common vSAN troubleshooting commands
- Understand how to benchmark vSAN performance
- Identify factors which may impact vSAN performance
- Outline vSAN troubleshooting framework
- List the most common vSAN issues
- Learn how to troubleshoot vSAN common issues
- Discuss how to get further support from the VMware community and knowledge base articles
- Learn how to effectively contact VMware technical support
- Enhance and test vSAN troubleshooting skills through labs

### **Target Audience**

- Experienced system vSAN administrators
- Customers, cloud architects, systems engineers, data center administrators

### Prerequisites

Before taking this course, you must complete at least one of the following courses:

- VMware vSphere: Install, Configure, Manage [V8]
- VMware vSAN: Install, Configure, Manage [V8]



You should also have understanding or knowledge of these technologies:

- Good understanding of storage concepts
- Good understanding of network concepts

# Course Delivery Options

- Classroom
- Live Online
- Private Training

# Product Alignment

- VMware ESXi™ 8.0
- VMware vCenter Server® 8.0
- VMware vSAN 8.0

## Course Modules

#### 1 Course Introduction

- Introductions and course logistics
- Course objectives

#### 2 vSAN Best Practice and Problems Prevention

- Discuss the importance of vSAN planning and availability best practice
- Discuss vSAN networking best practice
- Discuss the importance of vSAN Data protection
- Understand the Data protection best Practice
- Discuss the importance of vSAN hardware compatibility
- Learn how to check hardware compatibility for VSAN
- List the factors that impact vSAN performance
- Learn how to benchmark vSAN performance
- Discuss the importance of Skyline Advisor
- Learn how to use Skyline Advisor

#### vSAN Monitoring and Troubleshooting tools 3

- Explain vSAN Skyline Health features
- Discuss the other vSAN cluster-level monitoring in the VMware vSphere® client
- Discuss vSAN host-level monitoring in the vSphere client
- Discuss vSAN VM-level monitoring in the vSphere Client
- Understand tasks and events views within the vSphere client
- Describe vSphere Alarms
- Learn how to use the CLI to find information about vSAN cluster

#### vSAN Best Practice and Problems Prevention 4

- Discuss the importance of vSAN planning and availability best practice
- Discuss vSAN networking best practice
- Discuss the importance of vSAN Data protection
- Understand the Data protection best Practice
- Discuss the importance of vSAN hardware compatibility
- · Learn how to check hardware compatibility for vSAN

# • List the factors that impact vSAN performance

- Learn how to benchmark vSAN performance
- Discuss the importance of Skyline Advisor
- · Learn how to use Skyline Advisor

### 5 Troubleshooting Process

- Learn the recommended vSAN troubleshooting process
- Describe the PNOMA framework
- Learn how to troubleshoot vSAN common issues

#### 6 Getting Support

- Discuss how to get further support from the community and the knowledge base articles
- Learn how to effectively contact VMware technical support
- 7 Troubleshooting Labs
  - Enhance and test vSAN troubleshooting skills through labs

# Contact

If you have questions or need help registering for this course, click here.

# **m**ware<sup>®</sup>

VMware, Inc. 3401 Hillview Avenue Palo Alto CA 94304 USA Tel 877-486-9273 Fax 650-427-5001 <a href="http://www.vmware.com">www.vmware.com</a>
© 2023 VMware, Inc. All rights reserved. The product or workshop materials is protected by U.S. and international copyright and intellectual property laws. VMware products are covered by one or more patents listed at http://www.vmware.com/download/patents.html. VMware is a registered trademark or trademark of VMware, Inc. in the United States and/or other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies.

VMware warrants that it will perform these workshop services in a reasonable manner using generally accepted industry standards and practices. THE EXPRESS WARRANTY SET FORTH IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE SERVICES AND DELIVERABLES PROVIDED BY VMWARE, OR AS TO THE RESULTS WHICH MAY BE OBTAINED THEREFROM. VMWARE WILL NOT BE LIABLE FOR ANY THIRD-PARTY SERVICES OR PRODUCTS IDENTIFIED OR REFERRED TO CUSTOMER. All materials provided in this workshop are copyrighted by VMware ("Workshop Materials"). VMware grants the customer of this workshop alicense to use and make reasonable copies of any Workshop Materials"). The purpose of facilitating such company's internal understanding, utilization and operation of its licensed VMware product(s). Except as set forth expressly in the sentence above, there is no transfer of any intellectual property rights or any other license granted under the terms of this workshop. If you are located in the United States, the VMware contracting entity for the service will be VMware, Inc., and if outside of the United States, the VMware contracting entity will be VMware. be VMware International Limited.