

# Strategic Portfolio Management (SPM) Implementation

**Course Description:**

This on-demand course is designed for implementation specialists and administrators to learn how to install, configure, and enable the Strategic Portfolio Management (SPM) applications in ServiceNow. With a focus on the Xanadu release of the Now Platform®, the course provides a detailed exploration of required plugins, roles, configurations, and how SPM integrates with other ServiceNow applications. It equips learners with the foundational knowledge to implement SPM successfully and prepares them for certification.

**Audience Profile:**

Intended for ServiceNow implementation specialists, consultants, and administrators who are responsible for the successful deployment and configuration of SPM applications. This course is also suitable for those preparing for the Certified Implementation Specialist – SPM (CIS-SPM) exam.

**Prerequisites:**

- Welcome to ServiceNow
- ServiceNow Administration Fundamentals
- Get Started with Now Create
- ServiceNow Platform Implementation
- Strategic Portfolio Management (SPM) Fundamentals

**Course Objectives:**

- Review the applications and capabilities included with SPM
- Identify the required plugins needed for SPM
- Review SPM personas and ServiceNow roles
- Discover important questions to ask customers prior to implementation
- Review common mandatory configurations for SPM
- Examine optional configurations for SPM
- Explore how SPM works together with other ServiceNow applications

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