ManageEngine Mobile Device Manager Plus (MDM) Training

Course Description

This course provides a comprehensive understanding of [ManageEngine Mobile Device Manager Plus (MDM),](#) covering essential features such as user administration, device enrollment, policy configuration, app management, security enforcement, and remote troubleshooting. Participants will gain hands-on experience in managing enterprise mobility efficiently, ensuring compliance and security across diverse mobile endpoints.

Audience Profile

This course is designed for:

- IT Administrators and Support Engineers

- Mobile Device Management (MDM) Specialists

- Security and Compliance Officers

- System Administrators managing enterprise mobility

- IT Professionals responsible for endpoint security

Prerequisites

Participants should have:

- Basic knowledge of enterprise IT environments

- Familiarity with mobile device operating systems (iOS, Android, Windows)

- Understanding of network security fundamentals (preferred but not mandatory)

Course Objectives

Upon completion of this course, participants will be able to:

- Configure and manage ManageEngine Mobile Device Manager Plus (MDM)

- Administer users and integrate directory services

- Enroll and manage devices efficiently

- Configure device restrictions and security policies

- Implement conditional access and compliance rules

- Manage and update mobile applications and operating systems

- Secure enterprise data with content and certificate management

- Utilize remote commands for troubleshooting and support

- Track and manage devices using geo-tracking and geofencing

- Generate reports for compliance and monitoring purposes

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