

Microsoft Copilot Studio for Youth

Summary:

This webinar provides a comprehensive introduction to **Microsoft Copilot Studio**, guiding end users through the process of building, managing, and enhancing AI-powered conversational agents. Whether you're new to Copilot Studio or looking to optimize your chatbot capabilities, this session will help you understand key concepts and best practices.

Key Points:

- Build an Initial agent with Microsoft Copilot Studio
- Manage Topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Enhance Microsoft Copilot Studio agents

Target Audience:

- End Users
- Novice Users

Topics to be covered:

1. Build an Initial agent with Microsoft Copilot Studio
 - a. Agent creation
 - b. Agent creation using conversational builder
 - c. Generative Answers
 - d. Deploy Agents
2. Manage Topics in Microsoft Copilot Studio
 - a. Work with agent topics
 - b. Branch a topic
 - c. Create topics for existing support content
 - d. Manage topics
3. Work with entities and variables in Microsoft Copilot Studio
 - a. Work with entities
 - b. Custom entities
 - c. Use entities in conversations
 - d. Work with variables
 - e. Reuse variables across topics
4. Enhance Microsoft Copilot Studio agents
 - a. Use Power Automate to add actions
 - b. Trigger types
 - c. Analyse agent performance