2-Day Table of Contents for CCFA (CrowdStrike Certified Falcon Administrator) Exam Preparation

Day 1: User and Sensor Management, Host Setup, and Group Creation

• 1.0 User Management

- **1.1** Determine roles required for access to Falcon console features.
- 1.2 Create roles and assign users based on permissions.
- 1.3 Manage API Keys for user and system access.

• 2.0 Sensor Deployment

- 2.1 Prerequisites for successful sensor installation on supported OS.
- **2.2** Analyze default policies and best practices for preparing workloads.
- o 2.3 Uninstall a Falcon sensor.
- 2.4 Troubleshoot sensor issues and resolution strategies.

• 3.0 Host Management & Setup

- **3.1** Using filters in the Host Management page.
- o **3.2** Disabling detections for a host and understanding its impact.
- o **3.3** Reduced Functionality Mode (RFM) impact and causes.
- o **3.4** Finding hosts in RFM and locating inactive sensors.
- 3.5 Retention time for inactive sensors.
- 3.6 Relevant reports for host management.

4.0 Group Creation

- **4.1** Assigning endpoints to appropriate groups and their policy implications.
- 4.2 Best practices for managing host groups.

• Practical Exercises (Hands On)

• Hands-on with user roles, sensor deployment, and group creation in Falcon.

Day 2: Policy Application, Rule Configuration, Dashboards, and Workflows

• 5.0 Policy Application

- **5.1** Prevention policy settings and their effect on security posture.
- 5.2 Sensor update policy settings to manage update processes.
- 5.3 Role and policy settings management, reviewing RTR audit logs.
- 5.4 Understanding containment policies and security workflow requirements.
- **5.5** Configuring containment policies for IP or subnet exclusions.
- **5.6** Managing guarantined files and understanding policy options.

• 6.0 Rule Configuration

- 6.1 Creating custom IOA rules for non-malicious behavior monitoring.
- o **6.2** Interpreting business requirements to resolve false positives.
- 6.3 Configuring IOC settings for customized security postures.

o **6.4** Managing configurations across the CID in General Settings.

• 7.0 Dashboards and Reports

- **7.1** Understanding sensor reports and their use cases.
- o **7.2** Audit logs and their significance in monitoring activity.

• 8.0 Workflows

- **8.1** Configuring workflows for automated responses to triggers.
- Practical Exercises (Hands On)
 - Setting up policies, configuring rules, and generating reports in Falcon.

Implementation Plan:

Each day will include a mix of theoretical learning, live demonstrations, and practical exercises to ensure understanding of CCFA topics and exam readiness.