

Building Core Leadership & Supervisory Competencies

Course Overview:

This 3-day program focuses on developing essential leadership and supervisory skills for emerging leaders. Participants will learn to inspire and motivate their teams, manage performance, and navigate the complexities of leadership in a dynamic business environment.

*Course Objectives:

- Understand the core competencies of effective leadership and supervision.
- Develop skills to inspire and motivate teams.
- Enhance decision-making and problem-solving abilities.
- Build effective communication and interpersonal skills.
- Manage team performance and foster a positive work environment.

Training Modules:

1. Fundamentals of Leadership and Supervision
 - Key principles and competencies of leadership
 - Roles and responsibilities of a supervisor
2. Inspiring and Motivating Teams
 - Building trust and credibility
 - Motivational techniques and strategies
 - Creating a positive and inclusive team culture
3. Effective Communication and Interpersonal Skills
 - Active listening and empathy
 - Giving and receiving constructive feedback
 - Building strong working relationships
4. Performance Management and Development
 - Setting clear expectations and goals
 - Monitoring and evaluating team performance
 - Coaching and mentoring for growth
5. Decision-Making and Problem-Solving
 - Analytical and critical thinking skills
 - Collaborative problem-solving techniques
 - Case studies and practical applications