

FS310

SAP Insurance Collections and Disbursements

COURSE OUTLINE

Course Version: 11

Course Duration:

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Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation



Demonstration



Procedure



Warning or Caution



Hint



Related or Additional Information



Facilitated Discussion



User interface control

Example text

Window title

Example text

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Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:

- Application Consultant
- Business Process Architect
- Business Process Owner/Team Lead/Power User
- Enterprise Architect
- Industry Specialist
- Program/Project Manager
- Solution Architect
- User

Lesson 1: Explaining Master Data for FS-CD

Lesson Objectives

After completing this lesson, you will be able to:

- Process business partners, contract accounts and insurance objects
- Use control parameters for master data
- Explain master data objects in FS-CD

Lesson 2: Using Master Data Attributes

Lesson Objectives

After completing this lesson, you will be able to:

- Use master data attributes

Lesson 3: Describing and Creating Master Data Models in FS-CD

Lesson Objectives

After completing this lesson, you will be able to:

- Describe and create master data models in FS-CD

Lesson 1: Using Postings and Documents

Lesson Objectives

After completing this lesson, you will be able to:

- Use postings and documents

Lesson 2: Explaining the G/L Integration

Lesson Objectives

After completing this lesson, you will be able to:

- Explain and configure integration and G/L account determination

Lesson 3: Using the Payment Plan

Lesson Objectives

After completing this lesson, you will be able to:

- Use the payment plan

Lesson 4: Explaining Account Balance

Lesson Objectives

After completing this lesson, you will be able to:

- Display and analyze the account balance

UNIT 3

Correspondence

Lesson 1: Explaining Correspondence

Lesson Objectives

After completing this lesson, you will be able to:

- Explain correspondence

Lesson 1: Using Clearing & Payment Lots

Lesson Objectives

After completing this lesson, you will be able to:

- Explain Clearing & Payment Lots

Lesson 2: Explaining the Payment Lot

Lesson Objectives

After completing this lesson, you will be able to:

- Create and post payment lots

Lesson 3: Explaining Credit Processing

Lesson Objectives

After completing this lesson, you will be able to:

- Process credits

Lesson 4: Explaining Account Maintenance

Lesson Objectives

After completing this lesson, you will be able to:

- Differentiate between manual and automatic clearing of credit/receivables on a contract account

Lesson 5: Using Clearing Control

Lesson Objectives

After completing this lesson, you will be able to:

- Explain Clearing Control

Lesson 1: Executing the Payment Program

Lesson Objectives

After completing this lesson, you will be able to:

- Execute and explain the payment program

Lesson 2: Explaining Payment Cards

Lesson Objectives

After completing this lesson, you will be able to:

- Explain payment cards

Lesson 1: Explaining Returns

Lesson Objectives

After completing this lesson, you will be able to:

- Configure returns reasons, activities and charges
- Create returns lots
- Explain clearing of unsuccessful payments

Lesson 2: Explaining Automatic Debit

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the processing of returns with bank collection

Lesson 3: Displaying Returns History

Lesson Objectives

After completing this lesson, you will be able to:

- Display returns histories

Lesson 1: Explaining Dunning Requirements

Lesson Objectives

After completing this lesson, you will be able to:

- Explain dunning requirements

Lesson 2: Explaining the Dunning Concept in FS-CD

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the dunning concept in FS-CD

Lesson 3: Configuring and Executing the Dunning Program

Lesson Objectives

After completing this lesson, you will be able to:

- Configure dunning variants, levels, and activities
- Explain how the dunning procedure is determined in the Collections/Disbursements system
- Execute a dunning proposal run and a dunning activities run

Lesson 1: Explaining Installment Plans

Lesson Objectives

After completing this lesson, you will be able to:

- Explain Installment Plans
- Create an installment plan for one or more items
- Calculate interest on an installment plan

Lesson 1: Explaining Master Data (Broker Collections)

Lesson Objectives

After completing this lesson, you will be able to:

- Explain master data for broker collections

Lesson 2: Explaining Broker Hierarchies and the Broker's Desktop

Lesson Objectives

After completing this lesson, you will be able to:

- Create broker hierarchies and explain the broker's desktop

Lesson 3: Performing Postings for Broker Collection

Lesson Objectives

After completing this lesson, you will be able to:

- Perform postings for broker collection

Lesson 1: Explaining Data Transfer

Lesson Objectives

After completing this lesson, you will be able to:

- Explain data transfer

Lesson 2: Explaining the Technical Basics

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the technical basics