

Analyze Processes and Data with Process HQ

Course Duration: 08 hours

Course Description:

This course is designed to teach you how to explore enterprise data and build reports and dashboards using data fabric insights, and how to use AI Copilot to quickly obtain answers to common business questions about the data in your reports. You know that business processes don't always work as designed. Now you can use process insights to learn how a process actually performs. Learn how to quickly identify bottlenecks and other issues, and how process insights informs you of potential savings and improvement opportunities. Share this information with others, including decision makers who can view the executive dashboard.

Course Objectives:

In this course, you will –

- Explore enterprise data
- Build reports and dashboards using data fabric insights
- Use AI Copilot to answer business questions about report data
- Explore a business process using process insights
- Obtain insights into causes of process problems
- Identify potential process improvements and savings reported by process insights
- Share process insights with colleagues and decision makers

Table of Content

Module 1: Overview of Process HQ

- Introduction to Process HQ
- Value and capabilities of Process HQ
- Navigation in Process HQ
- Roles and Responsibilities of Process HQ Users

Module 2: Explore and Report on Business Data

- Appian's Data Fabric Insight Capabilities
- Build Reports for Enterprise data
- Build Dashboard

Module 3: Introduction to Optimizing Processes

- Risks and Problems faced by the business
- How Process HQ can help you improve processes

Module 4: Understand a Process

- Explore a process using the Summary tab
- Navigate the process diagram to find focus areas
- Create a custom view
- Create custom KPIs
- Configure the Executive Dashboard

Module 5: Investigate a Process

- Start a process investigation
- Analyse issues found by exploring data
- Review findings for their potential impact
- Save insights to collaborate with others