Asset Management Essentials in Jira Service Management - Live Team Training

Duration: 8 hrs

Course Objective: Your team will discover how they can use Assets to manage Enterprise assets (EAM) and IT assets (ITAM), and explore its CMDB capabilities. They'll get acquainted with the Assets UI and navigation. Then work with object schemas to create and manage object types, attributes, and objects, as well as run searches and generate reports. Your team will also learn to configure Assets automation and integrate with external systems to import data into Assets.

Pre-Requisite: Before taking this course, we suggest your team is familiar with Jira Service Management and Jira Automation.

Lab Details: Free Trail of JIRA Cloud

Topics Covered

Course Overview

Assets Basics

Creating Object Types and Attributes

Connecting Object Types

Searching and Basic IQL

Importing Data

Assets Automation

Assets Reporting