Ethical Principles for Conversational AI (LFS118)

Conversational/voice AI technology is the ability to interact with devices and systems using natural language speech. Learn about the impact and ethical challenges of AI, especially conversational/voice AI, as well as the principles and frameworks to help avoid potential harm as humans interact with the technology.

Duration: 4 Hours

Prerequisites for this course
- o   No Prerequisites

Outline for this course

Chapter 1 – What do we mean by Conversational / Voice AI?

Chapter 2 – Benefits and Risks of Conversational / Voice AI

Chapter 3 – Voice Data Analysis

Chapter 4 – Ethical Framework for Trustworthy Experiences

Chapter 5 – The TrustMark Initiative of the Open Voice Network