

Day 1: Introduction to Salesforce Copilot

- **Overview of Salesforce Copilot**
 - Introduction to Salesforce Copilot
 - Benefits and use cases of Copilot
 - Overview of Copilot features and capabilities
- **Setting Up Your Salesforce Developer Org**
 - Creating a Salesforce developer org
 - Enabling Copilot features in your org
 - Navigating the Copilot interface
- **Getting Started with Copilot**
 - Introduction to Copilot dashboards
 - Connecting datasets to Copilot
 - Exploring the Copilot user interface

Day 2: Building and Using Copilot Workflows

- **Copilot Workflow Builder**
 - Overview of Workflow Builder
 - Creating your first workflow
 - Understanding workflow triggers and actions
- **Hands-On: Building a Workflow**
 - Selecting objects and fields for workflows
 - Defining workflow criteria and actions
 - Reviewing and deploying workflows
- **Best Practices for Workflows**
 - Ensuring data accuracy
 - Monitoring workflow performance
 - Managing and updating workflows

Day 3: Integrating Copilot with Salesforce Processes

- **Copilot and Salesforce Integration**
 - Connecting Copilot with standard and custom objects
 - Using Copilot to enhance Salesforce automation
 - Real-world examples of Copilot integration
- **Hands-On: Integrating Copilot**
 - Setting up integration points in your Salesforce org
 - Designing integrated workflows
 - Automating business processes with Copilot
- **Advanced Integration Techniques**
 - Leveraging APIs for Copilot integration
 - Handling complex data operations
 - Integrating Copilot with third-party applications

Day 4: Copilot Analytics and Reporting

- **Copilot Analytics**
 - Overview of Copilot Analytics features
 - Creating and customizing reports
 - Building dashboards with Copilot data
- **Hands-On: Creating Copilot Reports and Dashboards**
 - Importing data into Copilot Analytics
 - Designing and customizing reports
 - Sharing insights and visualizations
- **Data Insights and Decision Making**
 - Using Copilot data for strategic decisions
 - Exploring advanced analytics features
 - Real-world applications of Copilot Analytics

Day 5: Advanced Copilot Management and Governance

- **Optimizing Copilot Performance**
 - Best practices for optimizing Copilot workflows
 - Troubleshooting common issues
 - Ensuring scalability and reliability
- **Copilot Security and Compliance**
 - Managing data privacy and security
 - Ensuring compliance with industry regulations
 - Governance policies for Copilot usage
- **Review and Q&A**
 - Recap of key concepts
 - Open forum for addressing specific questions and scenarios
 - Final assessment and feedback