

# Scrum for Operations & DevOps Expert Certified

Need for Agility in Development, Operations, and DevOps Environments

Business and IT Operations and Relevant Use Case Scenarios

- Operational Work versus Project or Development Work

Extending the Product Backlog to Operational Work

- Single Team versus Multiple Teams
- Finite versus Recurring User Stories
- Operational Work Packages and Tasks
- Planning for Known and Unknown Operational Work
- Specific Concepts and Considerations within IT Operations

Setting up an Organization to Extend Scrum to its Operations

- Organization
- Scrum Flow
- Scrum Processes

Setting up an Organization for Extending Scrum to its Large-scale Operations

- Organization
- Scrum Flow
- Scrum Processes