

DAY 1

Claims Management in the Construction Industry - Overview

- Introduction to construction claims management
- Stages of disputes and outcomes
- Foundations of conflict and drivers of behaviour
- Nature of contractual and tortious liability
- Regulation and compliance

DAY 2

Claims Prevention

- Documentation and planning needs
- Logical and inclusive risk distribution.
- Scope assessment and contractor requirements
- Distribution of information to meet contract purpose
- Responsibilities of parties and stakeholders

DAY 3

Mitigation

- Project planning and methodology
- Express contract terms
- Risk management plan
- RFI procedure and timelines
- Indemnities, guarantees and insurance

DAY 4

Pursuance and Rebuttal

- Contract dispute and responding to a contract breach
- Claim identification, scope, responsibilities and viability
- Claim quantification: Financial compensation and/or time extension
- Negotiation and persuasion
- Exclusion, waiver, disclaimer, force majeure and frustration

DAY 5

Contemporary Issues in Dispute Avoidance Post Pandemic

- Policy and commerciality of disputes
- 7 methods of improving claims outcome
- Insurance in a post-covid world
- Variation clauses and contractual flexibility
- Finish up and final Q&A session