# DAY 1

#### Fundamentals of Sustainable Banking

- Concept of Sustainable Banking
- Objectives of Sustainable Banking
- Environmental, Social & Governance issues
- Principles of Sustainable Banking
- Products & Services of Sustainable Banking
- The Sustainable Bonds Market
- Progress on Sustainable Banking



### Banking Commitment to Sustainability

- Redefine the Mission
- Evaluate the Portfolio
- Redefine the Strategy
- Publish Environmental, Social and Governance (ESG) Metrics
- Build Capacity, Train, Motivate, and Reward Employees
- Foster Innovation
- Identify Key Performance Indicators



### Governance in Sustainable Banking

- Principles and Practices in Corporate Governance
- Ensure Adequate Information Disclosure
- Ensure Fair and Inclusive Retail Financing Practices
- Establish a Complaint Mechanism
- Develop Responsibility Guidelines
- Disclose Details of Important Clients
- Support Transparency within the Extractive Industries



## Risk Management in Sustainable Banking

- Redefinition of Risk
- Evaluate & Measure Risk
- Minimizing Social and Environmental Risks
- Define the Scope of Policies
- Environmental and Social Risk Management System
- Accept responsibility for Indirect Impacts
- Accept responsibility in Sphere of Influence



## Sustainable Banking in Practice

- Reputational Benefits and Regulatory Requirements
- Energy Efficiency and Financial Inclusion
- New Sustainability Initiatives
- Environmental and Social Capacity Building
- Improved Brand Value and Reduced Costs
- Improved engagement by the regulatory and international organisation