DAY 1

Accident & Incident Causation Factors

- The analysis of accidents – looking at the facts, figures & costs
- Why do accidents still occur? - human factors, triggers and consequences
- Conscious and unconscious influences within a safety culture
- The Bradley Curve and four stages of mind-sets
- The 'New ABC Model:' effective, behavioural and cognitive psychology
- Understand the psychology behind human behaviour and learn how to apply pragmatic solutions to improve your SMS

DAY 2

Safety Management in Major Hazard Industries

- Major hazards and prevention
- ISO31000 and safety excellence
- Occupational safety, process safety and asset risk management
- FTA and ETA
- Bow ties
- Emergency response plans, mutual aid, on and off site consequences
- Inspection and auditing

DAY 3

Improve Leadership and Communication skills

- Enhancing your leadership capabilities through increased self-awareness
- Analyse your communication strategies and social performance
- Communication campaigns and stakeholder engagement
- 'Have to' or 'want to': generating real desire for safety
- Varying leadership skills for varying scenarios

DAY 4

Advanced Accident Investigation and Reporting

- All incidents (including near misses) are thoroughly and professionally investigated by a trained and confident team
- Role of HSE team leader and management during an investigation
- Investigation methodology - the essential checklist & process
- Look. Listen and learn and learn to look and listen more!
- Report writing techniques which will 'persuade' and 'empower' actions

DAY 5

Organisational & Environmental Risk, Threat & Impact

- Latest international standards: BSI65000, BS11200, ISO31000 / 22301 / 24762
- Understanding the impact of change or major incidents on the organisation
- Strategic crisis and emergency management in a resilience framework
- Strategic risk and risk behaviour
- Identify and manage current and future threats to your business
- Take a proactive approach to minimizing the impact of incidents
- Keep critical functions up and running during times of change and crises