Course Outline

- Developing the Courage to Lead instead of Managing

- Understanding the Biological Impact of Leadership

- How to Change your Style of Leadership to suit the Competency and Maturity of each Individual?

- Leveraging the Talents of Members of your Team

- Creating a sense of Psychological Intimacy between Team Members

- Leveraging your Measurement System to promote Continuous Improvement

- Learning to Coach daily and Avoid the Challenging Performance Appraisal

- Identify and Resolve Common Team Problems

- Initiate Techniques to overcome Mental Blocks, Build a Culture of Team Creativity and Innovation

- Introduce Rapid Conflict Resolution Techniques to eradicate Dysfunctional, Counter-Productive Behavior