

DAY 1

Introduction to Digitalisation

- Overview of the traditional banking industry
- Definition of banking digitalisation
- The role of digitalization in banking
- Digital disruption in the banking sector
- The new digital currencies
- Products & services in digital banking

DAY 2

Digital Banking Innovations

- Digital banking innovation, trends & directions
- Digital banking solutions
- Various innovation areas (AI – ML- DL- IOT- AR- VR -FinTech's,--)
- Bridge the gap between 'Product', 'Business' and 'Technology'
- Benefits of the digital banking platform

DAY 3

Digital Banking Transformation

- Definition of the digital banking transformation
- The aspect of digital transformation.
- Transforms customer experience
- Objectives of digital transformation
- Drives data-based insights
- Encourages collaboration & improves employee experience

DAY 4

Risk Management of Digital Banking Services

- Risk management principles.
- Risk analysis and assessment policy.
- Creating an enabling environment for disruption

- Assign transformation roles
- The role & skills of digital learning developers
- Moving forward

DAY 5

Regulation and Supervision in Digital banking

- The role of regulator
- The policies & procedures of digital banking
- The role of compliance officer
- Balance between regulation and innovation
- International main recommendations for banking regulation