

## **DAY 1**

### **Healthcare Leadership Principles**

- Leadership & Management Functions
- Power Sources of the healthcare Leaders
- Roles of the healthcare Leader/Manager
- Organizational Mission, Vision, and Values
- The Healthcare Leadership Skills
- Healthcare Leadership Styles

## **DAY 2**

### **Building Agility and Resilience**

- Healthcare Effectiveness & Efficiency
- Resilient people three characteristics
- Agility and Resilience Foundational Skills
- The Agility and Resilience Impact on Healthcare
- Johari Windows and Holland Theory
- Problem-solving & Decision-making

## **DAY 3**

### **Creative Healthcare Leadership**

- Thinking skills: PMI – CAF – SCAMPER - Critical Thinking
- The Thinking Hats for healthcare leaders
- Characters of Strategic Thinkers
- Understanding Healthcare Team Dynamics
- Tuckman Model: The Stages of Team Development
- The Belbin's Team Roles

## **DAY 4**

### **Healthcare Strategic Management**

- A Strategic-Management Model
- Strategic Competitiveness: Suitability, Feasibility & Acceptability
- Strategic Planning Model: ABCDE
- Tools for Putting Strategy into Action
- SWOT Analysis & SMARTER Goals
- Strategy Implementation

## **DAY 5**

### **Change Management in Healthcare Organization**

- Change Models: Lewin, Kotter, McKinsey 7S and ADKAR
- Negotiation and dispute resolution
- BATNA, WAP & ZOPA
- Risk Avoidance and Risk Acceptance
- Contingent Valuation Method (CVM)
- Program review and Post-Assessment