## National Certificate: End-User Computing NQF 4

Duration: 20 Days

## Course Modules:

- - Introduction to computers
- Microsoft Office
- Internet usage
- Effective business and report writing
- - Oral Communication
- Managing Finances
- Practical Mathematics
- Statistics
- Understanding of HIV/AIDS in a workplace
- Managing teams

## Course Outcome:

- Demonstrate an understanding of applying Graphical User Interface (GUI)-based
  Word Processing Application skills in the Workplace
- Demonstrate an understanding of applying GUI-based Spreadsheet Application skills in the Workplace
- Demonstrate an understanding of applying GUI-based Web Browser Application skills in the Workplace
- Improve the application of mathematical literacy in the workplace, by better utilising End User Computing Applications.
- Demonstrate an understanding of applying Graphical User Interface (GUI)-based Presentation Application skills in the Workplace
- Demonstrate an understanding of applying GUI-based Electronic Mail Application skills in the Workplace
- Improve Communication by combining communication skills with End User Computing skills
- Demonstrate an understanding of the use of Information Communications & Technology (ICT) in an organization & the impact it has on societies.