

## Day 1: Foundations of Content Management

### 1. Introduction to Content Management

- What is content management?
- The role of a content management professional
- Key content types (web, social media, documents, multimedia, etc.)

### 2. Content Lifecycle

- Planning and strategy
- Creation and editing
- Review and approval
- Publishing and distribution
- Archival and disposal

### 3. Content Management Systems (CMS)

- Overview of popular CMS platforms (e.g., WordPress, Drupal, Joomla)
- Features and functionalities of a CMS

### 4. Content Strategy Development

- Defining content goals and target audience
- Aligning content with organizational objectives
- Conducting a content audit

### 5. Practical Exercise:

- Create a content calendar for a specific business

## Day 2: Managing Content Effectively

### 6. Content Creation Best Practices

- Writing for the web: Tone, style, and SEO optimization
- Creating engaging visuals and multimedia content
- Tools for content creation (e.g., Canva, Grammarly)

### 7. Organizing and Structuring Content

- Metadata and taxonomy
- Content categorization and tagging

### 8. Workflow Management

- Setting up approval processes

- Collaborating with teams effectively

## 9. Content Analytics and Metrics

- Tracking performance with tools like Google Analytics
- Understanding key metrics: Engagement, reach, and conversion

## 10. Practical Exercise:

- Analyze the performance of a sample blog or social media post

## Day 3: Advanced Concepts and Real-World Applications

## 11. Content Governance and Compliance

- Establishing content policies and guidelines
- Copyright, intellectual property, and data protection laws

## 12. Emerging Trends in Content Management

- AI and automation in content management
- Personalization and dynamic content delivery

## 13. Challenges in Content Management

- Managing large volumes of content
- Ensuring consistency across platforms

## 14. Case Studies and Best Practices

- Real-world examples of effective content management
- Lessons learned from content failures

## 15. Practical Activity:

- Create and present a mini content strategy for a specific project

## 16. Wrap-Up and Certification

- Recap of key concepts
- Final assessment and feedback