

# Copilot Studio in a Day formerly PVAIAD

**Duration: 8 Hours (1 Day)**

## Overview

The Power Virtual Agents in a Day course is a comprehensive training program designed to empower learners with the skills to create, deploy, and manage intelligent virtual agents using Microsoft's Azure Power Virtual Agent platform. The course is structured into modules, each focusing on different aspects of Chatbot development. Module 1: Introductions offers an overview of the course, its objectives, and the potential of virtual power agents in automating customer service and internal processes. Module 2: Create topics from existing webpages guides learners through leveraging content already available on websites to quickly build conversation topics for their bots. Module 3: Authentication delves into securing interactions and ensuring that users can safely authenticate when using the virtual agent. Module 4: Create a chatbot in Microsoft Teams focuses on integrating bots within the Microsoft Teams environment, enhancing collaboration and productivity. Module 5: Chatbot conversation style educates on crafting engaging and natural dialogues, ensuring the virtual agent can handle conversations effectively. By the course's end, participants will have a solid foundation in creating Azure Power Virtual Agents, enabling them to enhance customer experiences and streamline business processes with intelligent automation.

## Audience Profile

"Power Virtual Agents in a Day" is a course designed for professionals seeking to build, integrate, and manage AI-driven chatbots within Microsoft Teams.

- Target audience for the "Power Virtual Agents in a Day" course:
- IT Professionals interested in AI chatbot integration
- Customer Support Managers aiming to implement chatbots for service improvement
- Business Analysts looking to automate customer interactions
- Developers who want to create chatbots without writing code
- Microsoft Teams Administrators seeking to enhance team collaboration
- User Experience Designers focusing on conversational interfaces
- Process Automation Specialists
- Digital Transformation Managers
- AI and Machine Learning Enthusiasts
- Sales Professionals interested in leveraging chatbots for customer engagement
- Marketing Professionals looking to personalize customer communication with chatbots
- HR Professionals considering chatbots for employee services and engagement

## Course Syllabus

### Module 1: Access and Setup

- Access your tenant and preview access

### Module 2: Planning

- your Copilot Plan your copilot using the planning template from the Bot Building Playbook

### Module 3: Creating

- your Copilot Create your first topic, test and publish your Copilot

## **Module 4: Authoring**

- 101 in Unified Canvas Author Copilots using the latest features in Copilot Studio

## **Module 5: Using Power Automate Connectors in Copilot Studio**

- Build Power Automate flows for your Copilot