Program Management Professional (PgMP)®

Course Duration: 24 Hours (3 Days)

Overview

The Program Management Professional (PgMP)® course is an advanced training and certification program designed for professionals who manage multiple, complex projects to achieve strategic and organizational results. Aimed at enhancing the skills of senior project practitioners, this course prepares learners to achieve the PgMP Certification, signifying their expertise as certified program management professionals. Learners will delve into a comprehensive curriculum that starts with an Introduction to PMI standard of Program Management, covering essential concepts such as the differences and relationships among projects, programs, and portfolios, and the alignment of program management with organizational strategy. The course further explores the specific roles and competencies required of a program manager, including the establishment of a Portfolio and Program Governance board and office. Subsequent modules provide in-depth knowledge on the Program Management Performance Domain, Program Strategy Alignment, and Program Lifecycle Management, giving learners a full view of how to manage programs from inception to closure. A significant emphasis is placed on Program Benefits Management, ensuring that participants understand how to align benefits with the program lifecycle, create benefit maps, and ensure the sustainability of benefits post-program delivery. The course also dives into the Program Governance Performance Domain, where learners gain insights into governance goals, structures, and roles, enhancing their ability to manage issues, audits, and quality within programs. Additionally, the Program Stakeholder Management module equips learners with strategies for identifying and engaging stakeholders effectively, crucial for program success. Throughout the course, learners will engage in discussions, Q&A sessions, and review PgMP question banks, which will aid in understanding the application process for certification and in strategizing for the exam. Upon completion, participants will be well-prepared to achieve their PgMP Certification and excel as certified program management professionals in their respective organizations.

Audience Profile

The Program Management Professional (PgMP)® course is designed for experienced project and program managers aiming to enhance their skills in aligning organizational strategy with program execution.

- Senior Project Managers
- Program Managers
- Portfolio Managers
- Operations Managers
- Senior Executives involved in program decision-making
- Experienced Project Management Professionals (PMPs®) seeking career advancement
- Project Directors
- PMO (Project Management Office) Leaders
- Business Transformation Managers
- Change Management Leaders
- Professionals aspiring to become Program Managers

Course Syllabus

Day One

- Introduction to PMI standard of Program Management
- Introduction to Project, Program, and Portfolio
- The Relationship between Program Management, Operation Management and Organizational Strategy
- Role of Program Manager
- Program Manager Skills and Competencies
- Introduction to Portfolio and Program Governance board and Office
- Program Management Performance Domain
- Definition of Program management performance domain
- Program Life-Cycle Phases and Activities
- Program Management Performance Domain interaction
- Program Strategic Alignment
- Organizational Strategy and Program Alignment
- Program Mandate and Business Case
- Program Plan & Program Roadmap

Day Two

- Program Lifecycle Management
- Introduction to Program lifecycle
- Program Definition phase, it's sub-phases and activities
- Program Benefits Delivery Phase and It's Activities
- Program Closure Phase, its sub-phases and its activities
- Program Benefits Management
- Introduction to Benefits Lifecycle and alignment of Benefit lifecycle to Program Lifecycle
- Introduction and Creation of Benefit Dependency Map (BDM)
- Scoring Benefits, Finalizing Benefits Path and Preparing Benefit Register
- Preparation of BRP (Benefits Realization Plan), Benefits Trajectory and Benefit Distribution Map
- Mapping Benefits to Program Management Plan
- Introduction to Benefits Transition / Sustainment process and its activities definition

Day Three

- Program Governance Performance Domain
- Introduction to Program Governance domain
- Prioritized governance goals
- Governance Structure and Composition
- Roles and Responsibilities
- Issue Escalation, Audit and Quality Management
- Program Stakeholder Management
- Introduction to Program Stakeholder Management
- Program Stakeholder Identification
- Stakeholder Engagement Planning and linkage to Communication Management Plan
- Stakeholder Engagement

- Question and Answer Sessions – Discussion on Addon Skills PgMP Question Bank
- Discussion on PgMP Application Filing
- Discussion on Exam Question Patterns and Strategy