## **Voice & Accent Training**

This is a plan for a 2-day program for 8 hours each day. All the sessions are activity-based and backed-up with videos and practice handouts.

## **Day 1-Voice and Accent Neutralization**

(8 hours)

- 1. Identifying MTI
- 2. Tips to practice Vowels and Consonants
- 3. Tips to practice pronunciation and enunciation using neutral accent
- 4. Use of the following elements of spoken English to practice neutral accent:
  - Pausing
  - Rate of speech
  - Clarity
  - Volume, Tone and Pitch
- 5. Listening exercises to understand the meaning with the key words (for different accents)

## **Day 2 - Impressive Communication**

(8 hours)

<u>Objective:</u> At the end of the Session, the participants will be able to understand and begin to implement the concepts of:

- Effective Communication Styles
- Positive gestures and behaviour at workplace/Trainings
- Positive body language
- 1. Importance of Verbal and Non-verbal communication
- 2. Principles of Effective Verbal Communication
  - Clarity
  - Rate of Speech
  - Tone
  - Volume
  - Pronunciation
  - Emphasis
  - Fillers
  - Do's and Don'ts

- 3. Principles of Effective Non-Verbal Communication
  - Hand Gestures
  - Facial Expressions
  - Eye Contact
  - Smile
  - Overall Body Language
  - Do's and Don'ts
- Assertive Communication
- Effective Listening Skills
- 1. Assertive Communication Style
  - Euphemism
  - Words are Important!
  - Persuasive words
  - Effective Phrases
- 2. Paraphrasing and Summarising
- 3. Listening Skills
  - Active and Passive Listening
  - Listening Cues
  - Empathetic Listening

Closing: Break the Pattern with a Light Humour!