

Course Content

1. Introduction to CyberArk Privileged Access Management

- Overview
- Challenges and Threats
- Protect Privilege, Break Chain
- Key features of CyberArk PAM
- The System Architecture
- System interfaces and utilities
- Online help and customer community

2. User Management

- User Management Overview
- Pre-Defined Users and Groups
- User Management in PrivateArk Client
- Transparent User Management
- Authorizations
- Directory Management

3. Policies and Platforms

- CyberArk password management logic and flow
- Master Policy
- Create and manage Platforms

4. Access Control (Safes)

- Overview (Vault Model, Safes)
- Designing a Safe Model
- Access Control Concepts
- Granular Safe Permissions
- Creating and Managing Safes

5. Account Management (Part 1)

- Add Accounts
- Account Management Operations

6. Account Management (Part 2)

- Linked Accounts
- SSH Key Management

7. Dependent Platforms

- Configure various types of Dependent Platforms

8. Privileged Access Workflow

- Allow transparent connections
- Require users to specify reason for access
- Dual Control
- Exclusive Passwords
- One-time Passwords

9. Discovery and Onboarding (Part 1)

- Account Onboarding Methods
- Accounts Discovery
- Automatic Onboarding Rules

10. Discovery and Onboarding (Part 2)

- Add Multiple accounts from a file
- Continuous Accounts Discovery via PTA
- Onboarding accounts via the REST API

11. Privilege Session Management (Part 1)

- Privileged Session Manager (PSM)
- Connection Components
- PSM Ad-Hoc Connections
- HTML5 Gateway
- PSM for Windows
- PSM for SSH

12. Privilege Session Management (Part 2)

- Recordings
- Manage Recordings
- Session Audits
- Active Session Monitoring

13. Privileged Threat Analytics

- Functionality of Privileged Threat Analytics (PTA)
- Data sources used by the PTA
- Different attacks and risks detected by the PTA
- Alert flow by the PTA
- PTA Automatic responses
- Session analysis and response flow

14. Reports

- Types of reports that are available
- Permissions required to run different reports
- Reports Generation using the PVWA and PrivateArk Client
- Reports Generation using Export Vault Data Utility

15. PAM Self Hosted Architecture

- System Architecture review
- Vault Security Controls
- Vault Encryption and Key Management
- Inside Vault, PVWA, CPM, PSM
- Internal Safes and Users
- Direct Communication with Vault
- Communicating with Vault vis REST

16. Backup and Restore

- Vault Backup and Restore Overview
- Replicate Utility
- Installing and Setup
- Test Backup and Restore
- Set up Scheduled Backups

17. Disaster Recovery

- Architecture
- Set up Disaster Recovery
- Vault Failover
- Component Failover
- Returning to Primary Vault

18. System Monitoring and Common Administrative Tasks

- Monitor the system health via various methods (REST, Email, SIEM, SNMP)
- Monitor replications
- Perform common administrative tasks related to system maintenance

19. Trouble Shooting

- Flow for troubleshooting issues in the CyberArk environment
- Locate and manage the log files generated by the Vault and various components
- Configure and use the x-Ray agent

20. Trouble Shooting Common Issues

- User authentication
- Component connectivity to the Vault
- Automatic password management by CPM
- Launching privileged sessions via PSM