

# **POWER PLATFORM TRAINING CURRICULUM**

**Total Duration: 80 hours (10 days)**

**Day 01:**

## **POWER APPS**

### **Create a model-driven application in Power Apps**

- Introduction to model-driven apps and Microsoft Dataverse
- Get started with model-driven apps in Power Apps
- Create and manage tables in Microsoft Dataverse
- Create and manage fields within an table in Microsoft Dataverse
- Working with choices in Microsoft Dataverse
- Create a relationship between tables in Microsoft Dataverse
- Define and create business rules in Microsoft Dataverse
- Create and define calculated or rollup fields in Microsoft Dataverse
- Get started with security roles in Microsoft Dataverse
- Dual Write vs Virtual Tables

**Day 02:**

### **Create a canvas app in Power Apps**

- Use imperative development techniques for canvas apps in Power Apps
- Author an advanced formula that uses tables, records, and collections in a canvas app in Power Apps
- Perform custom updates in a Power Apps canvas app
- Complete testing and performance checks in a Power Apps canvas app
- Work with relational data in a Power Apps canvas app
- Work with data source limits (delegation limits) in a Power Apps canvas app
- app
- Connecting to other data (Including on premises data) in a Power Apps canvas app
- Use custom connectors in a Power Apps canvas app Document and test your Power Apps application

- Creating custom connectors in powerapps
- Connecting to custom APIs
- Develop offline capable canvas powerapps for windows and mobile devices

## Day 03:

### Extending Power Platform

- Introduction to Power Platform developer resources
- Use developer tools to extend the Power Platform
- Introduction to extending the Microsoft Power Platform
- Introduction to Microsoft Dataverse for developers
- Extend plug-ins for Dataverse
- Introduction to web resources
- Performing common actions with client script
- Automate business process flows with client script
- Get started with Power Apps component framework
- Build a Power Apps code component
- Use advanced features with Power Apps component framework
- Work with Microsoft Dataverse Web API
- Integrate Microsoft Dataverse Azure solutions

## Day 04:

# POWER APPS PORTALS

### Module 1: Introduction

- Introduction
- Try Power Pages

### Module 2: Design and Build

- Create new web site from template
- Design studio
- Pages
- Navigation bar
- Edit components
- Add text, button and media (video) component

- Additional components
- Styling

### **Module 3: Data Modelling**

- Dataverse and Power Pages
- Data, tables, and forms
- Multistep Form
- Using code components
- Use Liquid
- Integrate with Power Automate

### **Module 4: Administration**

- Manage Sites
- Set up, identity providers, and permissions

## **Day 05:**

# **POWER AUTOMATE**

## **Automate a business process using Power Automate Online**

- Build more complex flows with Power Automate
- Introduction to business process flows in Power Automate
- Create an immersive business process flow in Power Automate
- Understand advanced business process flow concepts in Power Automate
- Using complex expressions in Power Automate
- Creating custom connectors
- Advanced usage of AI Builder in Power Automate
- Parent and Child flows in Power Automate Online

## **Day 06:**

# **POWER VIRTUAL AGENT**

## **Introduction**

- Get started working with environments
- Create bots and work with the Power Virtual Agents interface

- Create topics
- Test bots

## **Create a chatbot with Power Virtual Agents and Dataverse for Teams**

- Create your first chatbot
- Create and modify topics
- Add inputs, variables, and conditions
- Call an action to pull in Dataverse for Teams data
- Publish and share your new chatbot

## **Enhance Power Virtual Agents bots**

- Use Power Automate to add actions
- Transfer conversations to agents by using Omnichannel for Customer Service
- Create topics for existing support content
- Analyze bot performance

## **Manage topics in Power Virtual Agents**

- Work with bot topics
- Branch a topic
- Work with entities
- Variables
- Work with fallback topics
- Manage topics

## **Set up a Power Virtual Agents bot for voice**

- Deploy the necessary extensions
- Set up the handoff to your customer service application

- Set up for voice

## **Use Azure Cognitive Services for Language in a Power Virtual Agents bot**

- Azure Cognitive Services for Language
- Define your bot
- Call your service
- Deploy your bot

## **Integrate the Power Virtual Agent**

- Use advanced artificial intelligence features
- Use entities and slot filling in Power Virtual Agents bots
- Add end-user authentication to a Power Virtual Agents
- Send proactive messages from and cards in teams
- Use Microsoft Bot Framework

## **Configure and customize the bot**

- Configuration of Power Virtual Agents
- Configure data loss prevention for Power Virtual Agents chatbots
- Configure user authentication in Power Virtual Agents
- Configure user authentication with Azure Active Directory
- Configure your bot to start the conversation automatically
- Customize the look and feel of the bot's default canvas

## **Publish and Integrate**

- Publish your bot
- Configure the demo website and add the bot to your live website
- Add a bot to Power Pages
- Add a chatbot to Microsoft Teams
- Add bot to Facebook

- Add bot to mobile and custom apps

## **Administration and Analyze**

- Analyze bot performance and usage in Power Virtual Agents
- Analyze customer satisfaction for Power Virtual Agents bots
- Analyze session information in Power Virtual Agents
- Work with conversation transcripts
- Analyze topic usage in Power Virtual Agents
- View billed sessions for Power Virtual Agents in Teams

## **Day 07, 08, 09, 10:**

## **POWER BI**

*The PL-300T00: Microsoft Power BI Data Analyst curriculum Koenig sent to my mailbox*

In addition to the above stated curriculum:

### **Power BI Desktop**

- Introduction to Workflow in the Power BI Desktop
- Different Views of the data model
- Exploring the Query Editor Interface
- Required the Power BI Settings

### **Query Editor**

- Introduction to Query Editor
- About Attached Data
- Connecting to the Power BI Desktop to the Data
- Appending Queries and Editing Rows
- Replacing Values and Editing Columns
- Pivoting and Unpivoting Data
- Formatting Data

- Creating a new group for queries
- Star Schema
- Referencing and Duplicating Queries
- Entering the Data Manually
- Merging the Queries
- Extracting Information and Duplicating Columns
- Creating the Conditional Columns
- Performing the fundamental Mathematical Operations
- Loading the Data and Improving the Performance in the Data Model

## **Data and Relationship Views**

- Data Model & Query Editor
- Overview of Relationships
- Editing the Relationships
- Cardinality
- Many-to-Many Relationship & Cross Filter Section
- Active Properties
- DAX & M-Language
- DAX, Measures, and Calculated Fields
- Data Categorization
- DAX will include the complex functions like SUM, SUMX, ALL EXCEPT, RELATED, CONCATENATE, LOOKUPVALUE, DATEADD, IF, DIVIDE, SEARCH, etc.
- Categorizing the Data

❖ **For labs – PL 400 will be included.**