

# Accountability

**Duration : 8 Hours**

## **Module One – Defining Ownership and Accountability**

- What do we mean by Taking Ownership and Accountability?
- Why it is important for individuals?
- Why it is important for organizations?
- The relationship between ownership and performance

## **Module Two – Structuring Ownership and Accountability**

- Understanding the relationship between ownership and goal setting
- Identifying the key stages of the accountability cycle
- Self-assessment and team dynamics
- Implementing effective systems for task allocation and prioritisation
- Building in contingency models and resolving conflict

## **Module Three – Ownership and Accountability at a Personal Level**

- Identifying existing victim mentality
- Removing blame and complaining
- Developing your leadership and influence styles
- Understanding and building resilience
- Encouraging and processing constructive feedback

## **Module Four– Ownership and Accountability at a Corporate Level**

- Identify key areas of opportunity
- Analyse examples of positive and negative potential outcomes
- The importance of brand image and reputation
- High-level conflict resolution
- How to create an environment of honest feedback and innovation
- Useful corporate strategies such as Kaizen

