

Change Management Fundamentals Training

Course Outline

Module 1: Introduction to Change Management

- Why change management is important
- What is impacting the speed of change
- Why change initiatives fail

Module 2: Fundamentals of Change and Change Management

- Change vs transition
- The change curve
- Change models
- Types of change

Module 3: Understanding who is Involved

- Change lifecycle and key roles
- Stakeholders – identifying and managing them
- Sponsor – what makes a good one
- Line Managers – why they are so important
- Change Agent Network – what is this

Module 4: Practical Change Fundamentals

- Change readiness
- Key role of communications
- Introduction to resistance
- The Change Management Plan