



# Red Hat Transformational Learning: Introduction to Pragmatic Site Reliability Engineering

#### **Outline for this course**

## Introduction to Site Reliability Engineering

• Compare and contrast traditional systems administration with Site Reliability Engineering (SRE) and DevOps.

### **Determining Operational Readiness**

• Determine if your organization is ready to adopt SRE principles

## **Describing Toil and Implementing Automation**

• Define and describe toil and how to leverage automation.

## **Explaining and Calculating Error Budgets**

• Explain the importance of setting error budgets

### **Explaining Incident Management**

• Describe incident management and the relationship to Site Reliability Engineering