Technical Monitoring in SAP Solution Manager Training

<u>Course Outline</u>

- Overview of the functions of Technical Monitoring in SAP Solution Manager 7.2

- Overview of the Monitoring and Alerting Infrastructure (MAI) architecture

- Monitoring Templates

- Using the Alert Inbox including Guided Procedures

- Configuring Work Mode Management and Notification Management

- Configuring and using System Monitoring

- Configuring and using Interfaces and Connections

- Configuring and using Process Integration and Message Flow Monitoring

- Configuring and using User Experience Monitoring

- Configuring and using Job Monitoring

- Configuring Business Intelligence Monitoring

- Using Automated Reporting (like EarlyWatch Alerts and Service Level Reporting)

- Using Application specific Dashboards, gets a basic understanding using the Dashboard Builder to build own Dashboards

- Focused Insight functions delivered by Add-On ST-OST

- Overview of SAP Mobile Apps for the Monitoring and Alerting Infrastructure (MAI)

- Configuring and using SAP Solution Manager Self-Monitoring and Self Diagnosis

- Using Monitoring and Alerting Infrastructure Analysis Tools