

Troubleshooting TCP/IP Fundamentals (TTCP) Training

Course Outline

TCP/IP Troubleshooting Overview

Monitoring

- Application Metering
- Network Management Systems
- Baseline and Trend Analysis
- Broadcasts
- Response Time
- Bandwidth and Throughput
- Routing

Troubleshooting-Tools

- Cable Tester
- Field Analyser
- Protocol Analyser
- RFC 1147
- Ping
- ICMP
- Documentation

Basic Protocol Analysis

- Protocol Analyser Types
- Monitor versus Capture Mode
- Analysis Strategies
- Interpreting the Displays
- Filter Techniques

Troubleshooting the different OSI Layers

- Network Interface Layer: Cabling, Network Interface Card, Frame-Types, Broadcast Level, Bridge Configuration, Hubs/Repeaters
- Internetwork Layer: Router Configuration, ARPs, Tunneling
- Host-to-Host (Transport) Layer
- Application Layer